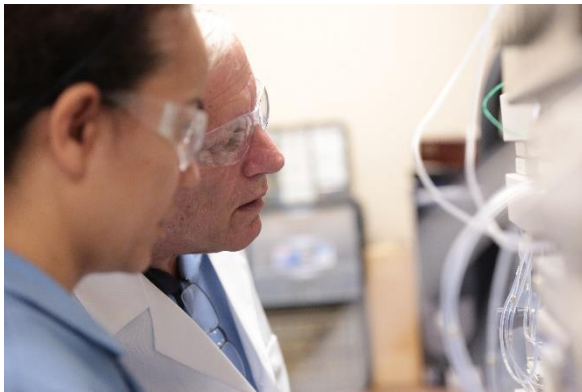




Technical Service Chemist—Coatings Group



Position Summary:

The Technical Service Chemist will provide technical support for all business units in the areas of dust control, anti-caking, coloring and granulation aids by working with and taking direction from the area Product Manager and various Sales Managers.

Primary Duties and Responsibilities:

- Technical Service to support Coatings Group Customers and Account Managers
- Solves day to day issues involving formulations; working with internal departments to help solve customer complaints for Coatings Group
- Serves as customer liaison by providing rapid response and solutions to customer inquiries and requests; helping to resolve quality corrective actions
- Provides laboratory support to QA and Production; performs analytical tests
- Maintains laboratory records in a neat and organized fashion
- Works in laboratory safely and in accordance with safety procedures
- Maintains and calibrates Coatings Laboratory instrumentation and equipment
- Develops novel test methods to demonstrate ArrMaz product performance
- Creates test performance standards
- Writes and edits documents such as Safety Data Sheets (SDS) and Technical Data Sheets
- Communicates clearly and concisely in both written and verbal forms to customers
- Supervises Coatings Laboratory Technicians by leading, directing, and assigning work
- Develops and mentors subordinates
- Aids in the R & D of new products
- Completes other tasks as necessary

Education/Experience Requirements:

- Minimum of Bachelor's Degree in Chemistry or Physical Science
- Minimum 3 years of industrial experience in coatings or related field
- Agronomic or fertilizer background a plus
- Proficient in Microsoft Suite Software
- Ability to work independently with set directions
- Capability to succeed in a team environment
- Strong interpersonal and communication skills

Skills and Competencies:

- Teamwork
- Leadership/Supervision
- Conflict Management
- Problem Solving
- Project Management
- Technical Skills
- Technical Service/Customer Focused
- Written and verbal communications
- Dealing with ambiguity
- Flexibility/Adaptability
- Creativity
- Planning
- Presentation Skills
- Priority Setting
- Managing through systems
- Fast paced work environment requires innovative responses to meet evolving customer needs

Organizational Framework:

- This position reports to the Coatings Product Manager
- This position has 1-2 direct reports
- Up to 25% travel
- Advises, leads, consults and coordinates with:
 1. Customers
 2. Field Tech Service team
 3. Account managers
 4. Sales managers
 5. Operations team
 6. Peers on other Research Teams

Physical Requirements/Working Environment:

- Working environment is in a chemical facility. Requires some physical work that can involve routine lifting up to 50 lbs, climbing, bending, stooping, crouching, and standing for long hours
- Sitting for long periods of time
- Extended time on a computer – repetitive motion
- Creating a safe hazard free laboratory work environment

Come grow with us.

To apply, please send your resume and optional cover letter to jobs@arrmaz.com.

Please include the position title and your name in the subject line.

ArrMaz participates in E-verify. Go to <https://www.uscis.gov/e-verify> to learn more.

ArrMaz is committed to providing equal employment opportunity for all persons regardless of race, color, religion, sex, age, marital status, national origin, citizenship status, disability or veteran status.

