Your Passion For Customer Support.
Our Passion For Vision Technologies.

We are the Chinese subsidiary of Baumer Group, an international manufacturer of Sensor Solutions, Motion Control, Process Instrumentation and Vision Technology products. We are known for our high quality, precision and reliability. We owe this success to our employees who are passionate, best-qualified and highly committed to find best solutions for our customers.
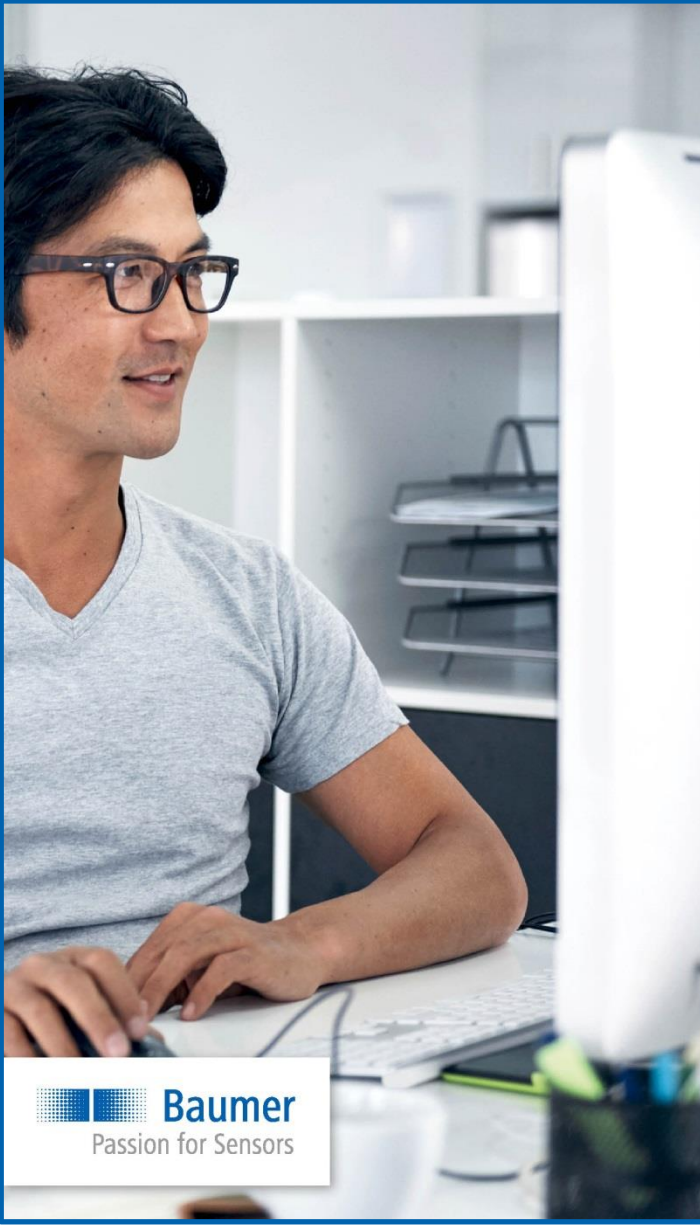
To strengthen our team, we are looking for you as:

Field Application Engineer – Verisens (BACN114)

In the role as an Application Engineer for Vision Technology, you will provide direct technical support for Baumer Verisens and Digital Camera customers in China, provide support to sales team members in responding to customer technical questions, and communicate frequently with PS engineering and R&D teams to resolver customer issues, realize customers' special customized product requests.

Your challenge:

- Provide direct technical support for Baumer Verisens and Digital Camera customers in China;
- Support Verisens configuration and setup such as troubleshooting hardware, firmware and software issues for customers;
- Provide support to sales team members in responding to customer technical questions;
- Communicate frequently and closely with the PS engineering and R&D teams to resolve customer issues, collect and realize customer's special customized product requests;
- Field service (on-site support) for customers;
- Perform product demo and seminars to customers;
- Technical documentation translation & write knowledge base articles.

Baumer
Passion for Sensors

Requirements:

- Bachelor Degree or above in computer system technology or software development;
- Knowledge on PLC programming or interface with field devices;
- Fluent in English spoken and written;
- Excellent and active problem solving and communication skills;
- Excellent all-around technical knowledge such as computer hardware, software and general programming;
- Good Knowledge of C++, C# or other object-oriented programming language;
- Knowledge of electrical engineering and embedded systems will be preferred;
- 1-3 years experiences in vision sensor applications or customer service;
- Knowledge of various interfaces including TCP/IP, Profinet, EtherCat etc;
- Self-discipline and ability to be responsible and reliable;
- Good team work personality.

Please call Mrs. Mei (+86 21 3373 8297) for more information or forward your application
to hr.cn@baumer.com
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