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## Tech Note 080114\_01

**Date:** August 01, 2014  
**Product:** Aperio Platform  
**Subject:** Software and Firmware Upgrade Procedure  
**Note:** Procedure

Contact Technical Support for upgrading Controllers with Firmware prior to August 21, 2013 at [techsupport@brtint.com](mailto:techsupport@brtint.com) or 1-800-241-9173. Follow steps 1-6 below to verify Firmware Version.

For current Firmware and BRT Essentials visit [www.BRTint.com/downloads.html](http://www.BRTint.com/downloads.html).

1. Open the latest software release.
2. Click **File**, then **Open System** and select existing system.
3. Click **File**, then **Connect**.
4. On the Network Tree select the Controller being upgraded.
5. Expand **General Settings**.
6. Verify current Firmware Version. The last 6 digits of the Firmware Version indicate the date (YYMMDD). Example: BRT\_fw\_1.1.3u1\_130821.brtdw. The release date is August 21, 2013.
7. Right click on the Controller and **Retrieve Settings**.
8. Click **Tools**, then **Load Controller**.
9. Navigate to the latest version of Firmware.
10. Once the Firmware upgrade is complete, reconnect and verify Firmware Version is updated.
11. Right click on the Controller and **Send Settings**.
12. Repeat the above steps on the remaining Controllers.
13. Save system file in the latest version of software.

Note: New release features cannot be used until the Firmware and BRT Essentials system file have been upgraded.