



# Tobago Water and General Services Co. Ltd.

Carnbee Main Road, Carnbee, Tobago, West Indies.  
Tel: 639-POOL (7665), 660-8368, Fax: (868) 660-8157  
E-mail: waterman@tsit.net.tt

January 23, 2006

Mr. Sam Lubus  
President  
Inline Filling Systems, Inc.  
216 Seaboard Avenue  
Venice, FL 34285

Dear Sam:

It was a pleasure to visit your office on January 11 and 12, 2006 to test our new rinser/filler/capper. From start to finish, you and your dedicated staff treated us with a level of courtesy, professionalism, and integrity that we have rarely experienced in the business arena. In particular, you, John McManus, and Steve Szady went above and beyond the call of duty to ensure that we were properly informed (and entertained!) during our stay in Venice. It was quite refreshing to meet people who were not only exceedingly generous with their time and advice, but generous in spirit as well.

In addition to your exemplary customer relations, we were also very impressed by the fine quality and meticulous workmanship of your equipment. Your emphasis on fabricating a durable, reliable, and user-friendly product was quite apparent from our two days of training. Furthermore, we found the extensive knowledge and experience of your technical staff quite commendable. We left your facility feeling comfortable with our new machine and confident that it would serve us well for a long period of time.

In sum, we thank you for everything and wish you all the best in your future endeavors. You definitely know how to run a company, and we are very glad that you are an integral part of our new bottled water venture. We look forward to a continued business relationship and friendship in the years to come. Please visit us in Tobago soon!

Sincerely,

Andrew L. Jacobs  
Director  
Tobago Bottlers Ltd.

Dana Goodman  
Director  
Tobago Bottlers Ltd.