



HEIDENHAIN



Service and Sales Network in China

Services performed

- **Customer and user training in the local language**
 - NC programming
 - PLC programming
 - Commissioning
 - Optimization
 - Field service
- **Continually trained service technicians**
- **On-site service support and competent personal consulting**
 - Helpline for encoders:
+86 10 8042-0111
 - Helpline for TNCs:
+86 10 8042-0123
- **Service, installation and repair** of HEIDENHAIN products on-site
- **HEIDENHAIN service exchange**
- **Fast availability of replacement components**
 - Regional stocking of common components
 - Flexible possibilities for delivery of further components from the comprehensive central HEIDENHAIN warehouse in Traunreut, Germany
- **12-month guarantee of function for repairs on the complete device**

HEIDENHAIN

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