



Welding Products Domestic Services

Mailing Address:

Hobart Brothers Company
101 Trade Square East
Troy, OH 45373-2975
Phone: 937-332-4000

www.hobartbrothers.com

e-mail: hobart@hobartbrothers.com

Accounts

Jen Bashore

jen.bashore@hobartbrothers.com

Phone: 937-332-5125

Customer Service

8:00 AM – 8:00 PM EST

Phone: 800-424-1543

Fax: 800-541-6607

Note: Our domestic customer service Centers are located within our regional Warehouse facilities (with the exception of Troy, OH). The above “800” numbers are routed automatically according to the state you call from, to the regional facility serving that state.

Telephone/Mail/Fax Services

Credit Department

Fax: 937-332-5125

Freight Claims

Tina Duncan

tina.duncan@hobartbrothers.com

Phone: 937-332-5023

Fax: 937-332-5004

Logistics

Tina Duncan, Logistics Specialist
& Warehousing (Carrier issues)

tina.duncan@hobartbrothers.com

Phone: 937-332-5023

Fax: 937-332-5004

Regional Warehouses and Customer Service Centers

*Facilities are joint Hobart/Miller Electric facilities. You may place orders for both Filler Metals and Welding Equipment through the Regional Customer Service staff.

Ohio

(Filler Metals Only)

Phone: 800-424-1543

937-332-(+ Extension #)

Manager, Customer Service

Leisa Quafisi 5043

Fax: 937-332-5064

leisa.quafisi@hobartbrothers.com

Pam Niles, Customer Service

Phone: Ext. 5003

pam.niles@hobartbrothers.com

Bonnie Niswonger, Customer Service

Phone: Ext. 5009

bonnie.niswonger@hobartbrothers.com

Sharon Yantis, Customer Service

Phone: Ext. 5019

sharon.yantis@hobartbrothers.com

Customer Service Location

400 Trade Square East

Troy, OH 45373

Phone: 937-332-5100/800-424-1543

Fax: 937-339-8864/800-541-6607

Troy, OH Warehouse Location

1260 Brukner Drive

Troy, OH 45373

Phone: 937-335-5239

Fax: 937-335-5268

California*

Sue Steed, Customer Service

sue.steed@millerswelds.com

Gary Femal, Customer Service

gary.femal@millerswelds.com

**9570 Santa Anita Avenue
Rancho Cucamonga, CA 91730**

Phone: 800-521-7540/800-424-1543

Fax: 800-521-7440

Georgia*

Mike Martin, Customer Service

mike.martin@millerswelds.com

Jim Darling, Customer Service

jim.darling@millerswelds.com

**1655 Lakes Parkway, Ste. 101
Lawrenceville, GA 30043**

Phone: 770-277-8452/800-424-1543

Fax: 800-637-2320

Texas*

Gary Carter, Warehouse Operation Mgr.

gary.carter@millerswelds.com

Nick Hastings, Warehouse Mgr.

nick.hastings@millerswelds.com

**15000 Grand River Road, Suite 121
Fort Worth, TX 76155**

Phone: 817-288-0170/800-424-1543

Fax: 817-288-0167/800-541-6607

Oregon*

Mike Davis, Warehouse Mgr.

mike.davis@millerswelds.com

Mike Wright, Customer Service

mike.wright@millerswelds.com

PDX Corp Center East

5223 NE 158th Avenue

Portland, OR 97230

Phone: 503-256-7344/800-424-1543

Fax: 800-637-2317



Welding Engineering Applications

Phone: 800-532-2618
Fax: 937-332-5209

Distribution Support Manager

Tim Hensley 5460
tim.hensley@hobartbrothers.com

Robert Fox 5098
robert.Fox@hobartBrothers.com

Blaine Guy 5347
blaine.Guy@hobartBrothers.com

Tre' Heflin-King 5036
Tre.heflin-king@itwwelding.com

Caleb Haven 5673
Caleb.haven@hobartbrothers.com

Product Support

Phone: 937-332-(+ Extension #)

Stick Electrodes/Solid Wire

Fax: 937-332-5889

Distribution Support Manager

Bruce Morrett 5095
bruce.morrett@hobartbrothers.com

Tubular Wire

Fax: 937-332-5209

Tim Hensley 5460
tim.hensley@hobartbrothers.com

Aluminum

Senior Welding Engineer

Galen White
Phone: 231-933-1234 Ext. 23106
galen.white@hobartbrothers.com

Marketing

Phone: 937-332-(+ Extension #)

Advertising/Communications

Debbie Doench, Mgr. 5635
Fax: 937-332-5224
debbie.doench@hobartbrothers.com

Director of Sales/Marketing

Craig Raney 5304
craig.raney@hobartbrothers.com

Sales Administration

Phone: 937-332-(+ Extension #)

Traci Corrigan 5028
Fax: 937-332-5730
traci.corrigan@hobartbrothers.com

Literature

Data Sheets

Internet: www.hobartbrothers.com
Or 1-800-422-8255

MSDS Sheets or Certs

Internet: www.hobartbrothers.com or
Contact Regional Customer Service
Available in English, Spanish &
French versions.

Returns & Warranty

Request processing through Regional
Customer Service

International Sales

Manager, Trade Compliance/CS

Leisa Quafisi 5043
Fax: 937-332-5064
leisa.quafisi@hobartbrothers.com

Asia/Pacific, Europe, Russia

Carla Montoya 5044
Fax: 937-332-5797
carla.montoya@hobartbrothers.com

Canada (888) 489-9353

Carolyn Markham 5040
carolyn.markham@hobartbrothers.com

Middle East, Latin America, Mexico, India, Africa, USA Export Houses

International Customer Service 5188
Fax: 937-332-5062

Imports

Vickie Pierson 5013
vickie.pierson@hobartbrothers.com

Canada

ITW Welding North America
Unit 1, 3750B Laird Road
Mississauga, Ontario, Canada
L5L 0A8

Mississauga Office

Phone: 905-267-2171
Fax: 905-820-4816

Hobart Customer Service

Toll Free:1-888-489-9353

Carolyn Markham, Customer Service
carolyn.markham@hobartbrothers.com

Hobart Partners Extranet Website

<https://partners.itwwelds.com>

To gain access, enroll @ <http://www.hobartbrothers.com>. Select "Partner Login". You will be re-routed to the Partners Extranet site login screen. Choose «Register Now» to the right of where it reads «Don't have a login?». Fill out the required form which includes your Hobart account #, Name, E-mail address and a chosen password. After obtaining access. Go to <https://partners.itwwelds.com> and sign-in with your e-mail address and password to enter the Partners Extranet site.