



# IMA Service APP

Mobile IMA Service Portal

Available for  
iPad and iPhone

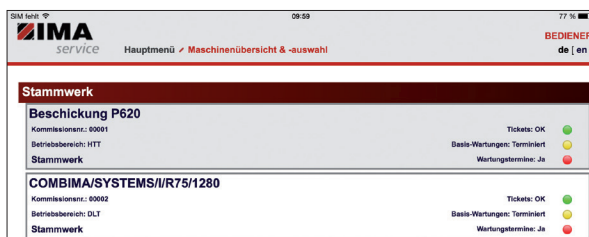


## IMA Service APP:

The IMA Service App is the perfect supplement to the powerful IMA Service Platform (web-based service portal). With the IMA Service APP, we offer our customers a professional service tool that considerably simplifies and accelerates many tasks carried out via the service portal.

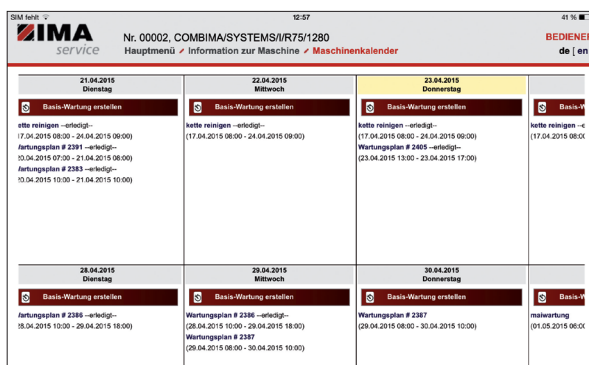
## Machinery Cockpit:

The Machinery Cockpit provides an overview of all factories and machines. Outstanding maintenance operations, dates and tickets are shown at a glance.



## Machinery Calendar/ Maintenance Manager:

The machinery calendar and maintenance manager are now an integrated part of the service portal. This simplifies the coordination of maintenance between the factory management, IMA Service and operators. Mobile services range from planning, execution and feedback of maintenance jobs.



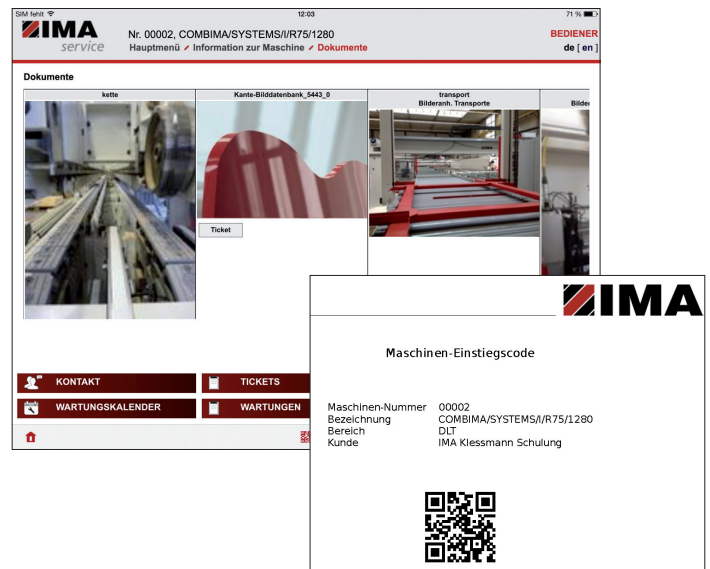
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## Machine Dossier:

The complete machine dossier with pictures, drawings and technical documentation is now accessible on-line. Here the integrated upload of photos enables very simple cataloguing of the machine and of modifications. The machine dossier can be opened automatically using QR codes.



## Ticket System:

The IMA ticket system allows for perfect interaction between the customer and the IMA Service. The creation of tickets has been further simplified, and pictures of the machine can be attached directly to the ticket. Photos attached the ticket will display as a preview in the APP. The customer can also use the ticket system for taking notes about the machine with journaling features.

