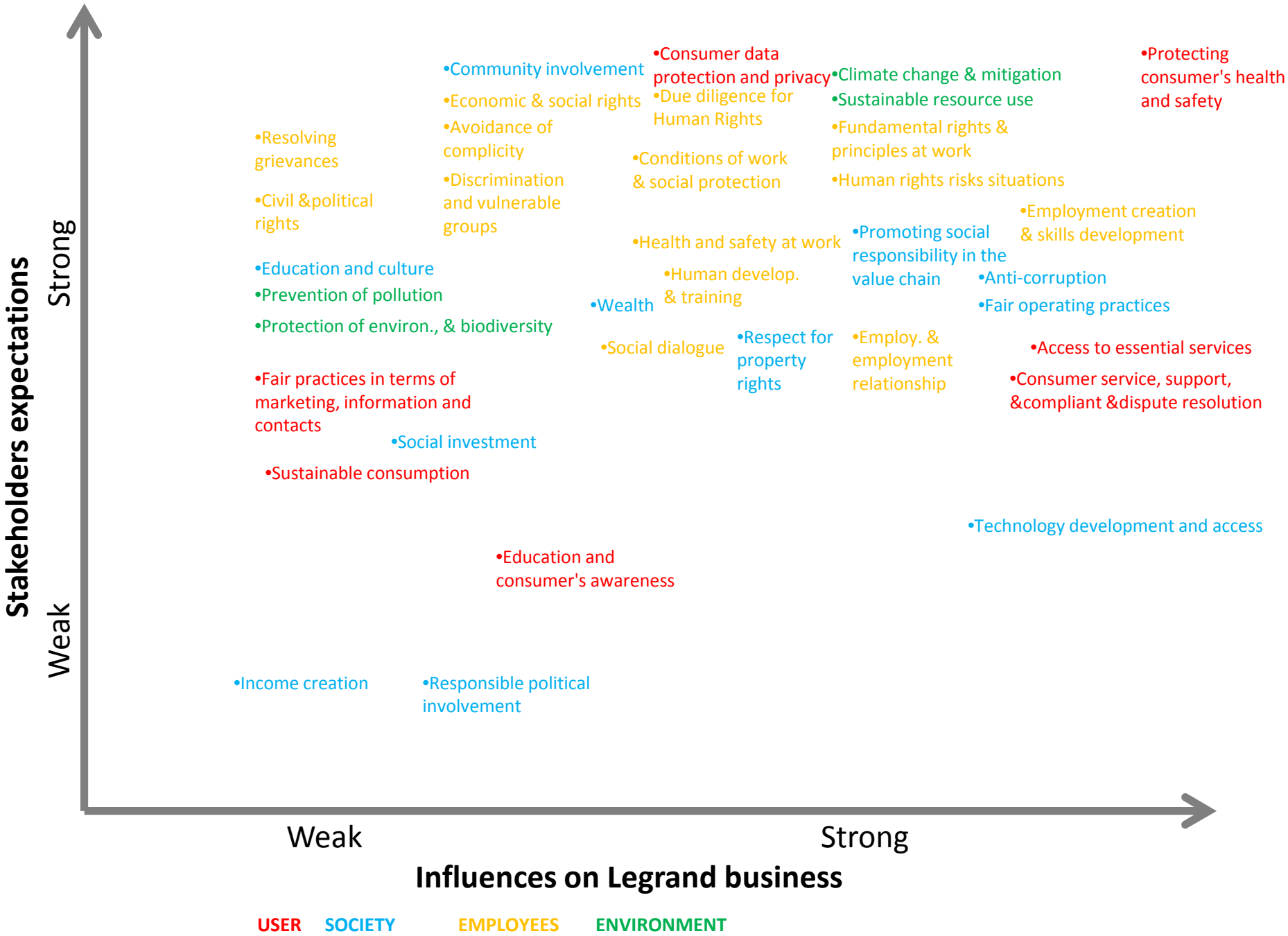
Stakeholders expectations
Strong
Weak
•Community involvement
•Consumer data protection and privacy
•Climate change & mitigation
•Protecting consumer's health and safety
•Economic & social rights
•Due diligence for Human Rights
•Sustainable resource use
•Resolving grievances
•Avoidance of complicity
•Fundamental rights & principles at work
•Conditions of work & social protection
•Human rights risks situations
•Civil &political rights
•Discrimination and vulnerable groups
•Employment creation & skills development
•Health and safety at work
•Promoting social responsibility in the value chain
•Education and culture
•Human develop. & training
•Anti-corruption
•Prevention of pollution
•Wealth
•Fair operating practices
•Protection of environ., & biodiversity
•Social dialogue
•Respect for property rights
•Employ. & employment relationship
•Access to essential services
•Fair practices in terms of marketing, information and contacts
•Consumer service, support, &compliant &dispute resolution
•Social investment
•Sustainable consumption
•Technology development and access
•Education and consumer's awareness
•Income creation
•Responsible political involvement
Weak
Strong
Influences on Legrand business
USER
SOCIETY
EMPLOYEES
ENVIRONMENT