

# MARTEK POWER CUSTOMER SURVEY



Quality and customer satisfaction is very important at Martek Power. We want to know your assessment of Martek Power's service and performance. Please take a few moments to fill out this survey form so we can better serve you.

This form should take less than 10 minutes to complete. Upon completion, simply click the blue color Submit button at the end of Page 2 of this survey, and confirm you are sending the data to us by email.

Thank you!

# MARTEK POWER CUSTOMER SURVEY

\* are required fields

Company Name*	<input type="text"/>	Current Date	<input type="text"/>
Name*	<input type="text"/>	Position	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
	Zip Code	<input type="text"/>	
Country	<input type="text"/>		
Product Type*	<input type="text"/>		

## Quality

**Overall Quality Rating\***

On a scale of 1 to 10, 10 being the highest satisfaction.

Items that need to be taken into consideration are DDPM, SCARS, C/A Responsiveness, how Martek Power is perceived.

Optional Comment:

## Delivery

**Overall Delivery Rating\***

On a scale of 1 to 10, 10 being the highest satisfaction.

Items that need to be taken into consideration are : Product delivery to schedule, Flexibility ...

Optional Comment:

## Customer Service

**Overall Customer Rating\***

On a scale of 1 to 10, 10 being the highest satisfaction.

Items that need to be taken into consideration are : Sales management, customer support ...

Optional Comment:

## Engineering Support

**Overall Engineering Rating\***

On a scale of 1 to 10, 10 being the highest satisfaction.

Items that need to be taken into consideration are : Technology, design, prototype delivery ...

Optional Comment:

## Overall Satisfaction

**Overall Satisfaction Rating\***

On a scale of 1 to 10, 10 being the highest satisfaction.

Items that need to be taken into consideration are : Substaining product support, supply line ...

Optional Comment: