



www.pacparts.com

"The Parts Company Apart From the Rest"

Dear Prospective Customer:

Thank you for your interest in establishing credit terms with **PacParts, Inc.** as your source for consumer electronic replacement parts.

We are proud to be the authorized parts distributor for a number of major manufacturers of consumer electronic products, including: ALPINE, CLARION, DENON, DLP Lamp Source, HITACHI, KENWOOD, MONSTER Cable, PANASONIC, PHILIPS LIGHTING, TOSHIBA, and SANYO FISHER; as well as other manufacturers listed on the enclosed Line Card.

Please take a moment to review our Terms and Conditions, where we point out a few restrictions and limitations in what we believe to be one of the best customer friendly policies in the industry.

Attached are three (3) documents. Two must be completed entirely. The third document is required for California businesses only.

1. Application for Credit (Three open account trade references are required.)
2. Bank Release Form
3. California Resale Card (California businesses only)

Your assistance in returning these forms, entirely completed, will enable us to process your application without delay. FAX numbers for credit references are preferred over addresses, if possible.

Again, thank you for your interest in **PacParts, Inc.** We look forward to a long business relationship.

Sincerely,

Ilse Callari-O'Neil,
Manager of Customer Relations
Credit Department



PacParts, inc.

Attn: Credit Manager:

We are hereby applying for a Net-30day / billing account with PacParts,inc., and are providing the following confidential information for that purpose. We understand that all past due balances will be subject to collection expenses and interest.

Full name of Firm: _____ Incorporated: Y N

Subsidiary of: _____

Shipping Address: _____ Suite/Unit/Spc/Apt# _____

City: _____ State: _____ Zip: _____

Billing Address (if different): _____ State: _____ Zip: _____

Person to contact regarding billing: _____ Phone# _____ Ext: _____

Email: _____ Fax # _____

Person to contact regarding parts: _____ Phone# _____ Ext: _____

Email: _____ Fax # _____

Password for online ordering: _____ (maximum 10 digits)

Resale Permit No.: _____ Dated: _____

Type of business: _____ Sales ___ and/or Service ___

Year established: _____ Present ownership since: _____ At present location since: _____

Do you do any authorized OEM warranty repair? If so, what major brands? _____

(Please fill out completely)

BANK REFERENCE

Bank Name: _____ Ckg. Acct#: _____

Bank mailing address: _____ City _____ St: _____ Zip _____

Person to contact: _____ Phone# _____ Ext _____

Persons authorized to sign company checks: _____

TRADE REFERENCES

Minimum of three, active *trade* accounts, with whom you have established billing terms are required.

Name: _____ Acct#: _____ FAX# _____

Address: _____ State: _____ Zip _____

Name: _____ Acct#: _____ FAX# _____

Address: _____ State: _____ Zip _____

Name: _____ Acct#: _____ FAX# _____

Address: _____ State: _____ Zip _____

Name: _____ Acct#: _____ FAX# _____

Address: _____ State: _____ Zip _____

WE GRANT PACPARTS,INC, PERMISSION TO VERIFY THE ABOVE INFORMATION. (Signer's signature must be on file with bank)

Signed: _____ Title _____ Date _____

Please print signature _____

(Cont.)
PERSONAL GUARANTEE

In consideration of credit being extended by **PacParts, Inc.** to the aforementioned applicant for merchandise to be purchased, whether applicant be an individual or individuals, a proprietorship, a partnership, a corporation, or other entity, the undersigned guarantor(s) each hereby contract and guarantee to **PacParts, Inc.** the faithful payment, when due, of all accounts of said applicant for purchases made within five years next after the date of this application. The undersigned guarantor(s) each hereby expressly waive all notice of acceptance of this guarantee, notice of extension of credit to applicant, presentment, and demand for payment on applicant, protest and notice to undersigned guarantor(s) of dishonor or default by applicant or with respect to any security held by **PacParts, Inc.** extension of time of payment to applicant or partial compromise, all other notices to which the undersigned guarantor(s) might otherwise be entitled and demand for payment under this guarantee. Any revocation of this guarantee shall be in writing and delivered to **PacParts, Inc.**, 15024 Staff Court, Gardena, CA 90248.

Signed _____ Title _____ Date _____

For PacParts, Inc. Credit Department use only:

Application Received: _____ Inquiries Sent: _____ / _____ / _____
Follow-Up: _____ Sent: _____ / _____ / _____
Follow-Up: _____ Sent: _____ / _____ / _____
Credit Approved By: _____ Terms: _____
Credit Limit: _____ Date: _____
Declined By: _____ Date: _____
Reason for Decline: _____



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APPLICANT NAME: _____

To expedite the processing of your application, please sign this Release of Information form for your bank reference.

Please include your account number and authorized signature.

Thank you,

Credit Department

“I authorize release of information to **PacParts, Inc. on my account status for the purpose of obtaining an open account.”**

ACCOUNT # _____

AUTHORIZED SIGNATURE: _____

PRINT NAME: _____

FAX to 800-782-5747



PacParts, inc.

10000 Wilshire Blvd

www.pacparts.com

OUR TERMS AND CONDITIONS

TERMS

If you have been approved for an "Open" account, our terms are NET 30 days with a 1% discount offered if paid within 10 days. We reserve the right to charge 1 1/2% per month on past due balances. Orders will not be shipped if account balance is past due. Prices and specifications are subject to change without notice. All items will be invoiced at current pricing. *Open account orders are shipped partial*, unless otherwise specified. Orders are shipped via UPS Ground, On Trac and/or USPS unless special handling and shipping is requested, such as Next Day Air or Second Day Air.

In addition, **PacParts, Inc.** can arrange for a "Credit Card" account number to be assigned for your convenience. We accept Visa, MasterCard, Discover and American Express. *Orders placed on a credit card will ship complete*, unless otherwise requested.

ORDERS BY DESCRIPTION

PacParts, Inc. is a wholesale parts distributor and as such we are happy to provide to all of our customers FREE parts research at their discretion. However, due to the complex nature of many units, **PacParts, Inc.** cannot insure total accuracy, nor accept liability or responsibility for parts ordered via our research department or sales associate, and not provided with a given part number from the unit or your service manual. Refer to "Stock Adjustment" for unwanted parts

STOCK ADJUSTMENTS

Merchandise may be returned or exchanged within 30 days from point of sale and must be in NEW, UNUSED and RESALEABLE condition. Returns must be shipped prepaid along with a copy of the original invoice.

PacParts, Inc. will *automatically* charge a 20% restocking charge unless

- a. A replacement, one for one \$ offsetting order is submitted at time of return
- b. A copy of a subsequent **PacParts, Inc.** invoice showing that another part of equal or greater value has already been purchased
- c. **A Return Goods Authorization** accompanies the merchandise stating otherwise.

A 20% restocking fee applies to all "special" orders from manufacturers that **PacParts, Inc.** does not normally carry. *All returns are subject to final approval upon receipt. Manuals, CD's and electronic components are not returnable.*

DEFECTIVE PARTS

Return defective parts to **PacParts, Inc.** prepaid. *The manufacturer does not warranty freight costs.* We will exchange any defective part, if

- a. The part is within the manufacturer warranty period
- b. A copy of the original **PacParts, Inc.** invoice is provided
- c. Credit or Refunds will be issued if the replacement part is no longer available
- d. Special requirements by the manufacturer are met

A Return Goods Authorization is required and all returns are subject to final manufacturers' approval.

CORE CHARGES

Cores must be returned within 10 business days from date of replacement invoice to PacParts, unless advised otherwise. Returned cores must be in repairable condition. Final approval for refund rests with the manufacturer.

WARRANTY

The manufacturers guarantee all products, sold by **PacParts, Inc.**, to be free from defects in materials and workmanship and to function properly when used according to professional normal standards and practices for a period of no less than 30 days from sale to the ultimate consumer. No liability will be accepted for any damage arising directly or indirectly from the use of parts or accessories we distribute. **PacParts, Inc.** liability is expressly limited to the replacement of the defective item.



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FAX - PARTS ORDER FORM

(800) 782-5747

E-MAIL: orders@pacparts.com

Cust. Acct. #	Purchase Order#	Date Ordered	Ordered By	Salesperson	Ext.
Ship To:			Attention:		
			Phone #:		
			Fax #:		

Confirmation #:		Need conf?		Y	N
LN	PART NUMBER	QTY	DESCRIPTION	COST	STK
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
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Special instructions: _____
