

# Field Service & Field Repair

Skilled Professionals

Simple to Order Field  
Repair Support

What to Expect



# Request Field Service / Field Repair

## Fast & Professional

Our technicians are competent, factory trained and experienced in the commissioning and maintenance of all AMETEK equipment. For emergency situations, technicians can be dispatched to your site within 48 hours of your initial call.

## Requesting Field Service or Repair is Simple

To request your Field Service or Field Repair support, simply visit the link:

<http://www.programmablepower.com/support/fsfr.htm>

From this link, you will be taken to the Field Service landing page where you can select the service or upgrade(s), the quantity of units you'd like upgraded, and any other relevant information. Simply click "Submit."

## Field Service and Field Repair Features

- Equipment pre-inspection interview with site personnel
- On site equipment/system inspection to determine the nature of the problem
- Repair and/or replacement of parts
- Post-inspection interview with site personnel to review problem resolution
- Instruction, as needed, in the operation and general maintenance of the equipment
- Available for both in-warranty and out-of-warranty repair

## Learn More or Contact an Application Specialist

[Services.ppd@AMETEK.com](mailto:Services.ppd@AMETEK.com)

**Service  
Delivered Right  
On Time**

