Increasing revenue with Centrex

Scalable, cost-effective solution enables quick, easy rollout of services

- Price-oriented alternative to traditional PBX phone systems
- Ability to respond effectively to consumer demands
- All the benefits of PBX-like systems
- Supports IP and TDM Centrex services

OVERVIEW

REDCOM's HDX and SLICE[®] 2100[™] Class 4/5 softswitches allow telecom service providers to compete by adding new revenue streams through Centrex services. The HDX and SLICE 2100 support IP Centrex service in addition to traditional POTS and ISDN lines, delivering the same features to IP Centrex users that they deliver to analog and ISDN Centrex users. This scalable and costeffective Centrex solution puts service providers in the position to quickly and easily roll out Centrex service offerings.

IP CENTREX

For VoIP telephony, the REDCOM IP Centrex solution is deployed on your network as a price-oriented alternative to traditional phone services. You'll gain the ability to respond effectively to marketplace demands and defend your subscriber base against low-cost competition with revenue-generating subscriber features.

With REDCOM's IP Centrex solution, service providers offer their customers all the benefits of PBX-like features, such as call hold, call transfer, last number look-up and redial, call forwarding, call park, call waiting, and conference calling, but without the expense of traditional PBX systems. This solution delivers Centrex features over IP networks enabling service providers a low-cost alternative for entry into the lucrative market for VoIP services.

CENTREX FEATURES

REDCOM's Centrex solution performs a full-suite of call management and billing functions:

POWERED BY

- Account Codes (SMDR record for billing)
- Account Codes for Billing Long Distance
- Account Codes for Security
- Anonymous Call Rejection
- Auto Callback, Busy Station
- Broadcast Ringing Groups
- Call Forwarding
- Call Hold
- Call Park
- Call Pickup (Group and Directed)
- Call Progress Announcements
- Call Transfer
- Call Waiting
- Caller ID
- Conference (Preset, Meet-me, Progressive, CO)
- Distinctive Ringing
- Find Me/Follow Me
- Individual Station (LAMA) Records
- Last Number Redial
- Message Waiting (Audible, Visual)
- Music on Hold
- Operator Groups
- Remote Recording of Announcements
- Restrictive Dialing List
- Speed Dialing (Individual)
- Speed Dialing (System)
- Toll Restriction
- User Defined Announcements
- Voice Prompt/DTMF Response

Talk to the communications experts at REDCOM

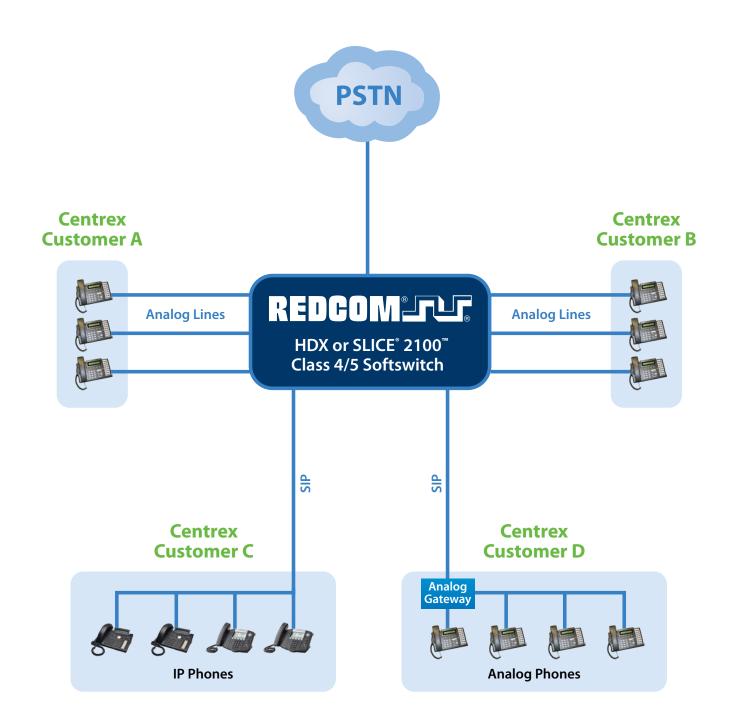
For more information about how REDCOM can create a reliable solution for you, call us today at +1.585.924.6500, or e-mail sales@redcom.com

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Scalable, Cost-Effective Centrex Solution from REDCOM (IP and TDM)



Talk to the communications experts at REDCOM

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