

# End User Web App

- ▶ Provide subscribers with direct access to services and features
- ▶ Manage communications even when away from the home or office
- ▶ Incoming calls can be dynamically re-routed to another phone or mobile device
- ▶ Complete call history logs for incoming and outgoing calls
- ▶ Accessible from a web browser on a computer, smartphone or tablet

REDCOM's End User Web App allows users to control their features and other settings that would normally require a call to the phone company. The web app also allows the subscriber to configure lists such as Single Number Services and Selective Call Forwarding via an intuitive interface. The REDCOM End User Web App is easy to use and is accessible on any modern HTML5 web browser.

## FEATURES & CAPABILITIES

- Enable and disable COS and CLASS features
- Set up incoming call rules and routing
- Centrex support enabling a business to manage Centrex lines and features
- Screen list/ANI feature list editing
- Viewing of all recent incoming and outgoing calls for any phone under your account
- Easily change the account password
- Click to Call via Google Voice
- Customizable and brandable user interface
- Secure HTTPS interface
- Runs on a Linux-based application server



### Call History Screen:

Direction: All   
 Show 50 entries

Date & Time	Number	Name	Direction	Duration
3/18/2013 6:45:58 AM	7169241002	Tom Ellison	Incoming	1
3/18/2013 6:45:58 AM	17169241000	Rob Harper	Outgoing	1
3/18/2013 6:45:50 AM	17169241000	Rob Harper	Outgoing	1
3/18/2013 6:45:50 AM	7169241002	Tom Ellison	Incoming	1
3/18/2013 6:25:52 AM	7169241003	Susan Kord	Outgoing	1
3/18/2013 6:10:23 AM	7169241003	Susan Kord	Incoming	7
3/18/2013 6:10:13 AM	7169241084	Max Everett	Incoming	1
3/18/2013 6:10:06 AM	17169241084	Max Everett	Missed	
3/18/2013 5:45:26 AM	17169241003	Susan Kord	Missed	
3/18/2013 5:45:15 AM	17169241002	Tom Ellison	Outgoing	1
3/18/2013 5:45:15 AM	7169241000	Rob Harper	Incoming	1
3/18/2013 5:15:02 AM	17169241084	Max Everett	Outgoing	1

Showing 1 to 12 of 12 entries ◀ Previous Next ▶

### Call Forwarding Screen:

--1000 Smith, Eric

#### Call Forwarding

Call forwarding allows diverting incoming calls to another location.

Enter digits  The number to which calls will be forwarded.

Forward ALL Calls?  
 Forward calls when not answered?  
 Forward calls when line is busy?

[Save Changes](#)

### Single Number Service Screen:

--1000 Smith, Eric

#### Single-Number Service

When your phone is not answered, Single-Number Service is a feature that will forward calls to a list of alternative phone numbers. The entries with the lower order numbers are considered first. Setting the days of the week and time range also determines when an entry is applicable at the time of the call. The first phone in the list that answers starts an active session and the other list members are released.

[Enable Single-Number Service](#)

Busy Rings

Clear All

Order number	Digits	S	M	T	W	R	F	S	Start time	End time
1:	<input type="text"/> 7854								12:00:00 A	11:59:59 P
2:	<input type="text"/> Enter digits								12:00:00 A	11:59:59 P
3:	<input type="text"/> Enter digits								12:00:00 A	11:59:59 P
4:	<input type="text"/> Enter digits								12:00:00 A	11:59:59 P
5:	<input type="text"/> Enter digits								12:00:00 A	11:59:59 P

[Save Changes](#)

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