REDCOM HDX•C V4.0 Features & Specifications

PHYSICAL SPECIFICATIONS

- Width: 19 in rack mount / 48 cm
- Height: 8.75 in / 22 cm
- Depth: 17 in / 44 cm
- Cable tray: 3.5 in high / 9 cm
- Power: -48 VDC; 100/120/240 VAC, 50-60 Hz
- **Environment:**
 - Operating temperatures: 32-122 °F / 0-50 °C ambient
 - Operating humidity: 5%-95% (non-condensing)
 - Operating elevation: Tested at 10,000 ft (3048 m)

SYSTEM ARCHITECTURE

- Multiprocessor distributed processing
- Optional redundant control per
- Computer Telephony Integration (CTI)
- Hot-swappable interfaces and processor boards
- Max. 4,096 ports (non-blocking) per stack
- TSI Board
 - New MA0755 supports up to 2,048 ports per shelf
 - MA0648 supports up to 512 ports per shelf

TRANSIP® IP TECHNOLOGY SUITE

- Up to 3,000 registered IP subscribers per shelf
- IP Bandwidth Management
- IP Trunking
- Legacy Interface Support
- Media Gateway
- **QoS: IP Differentiated Services** (DiffServ) marking
- Session Description Protocol (SDP) Manipulation
- Silence Suppression
- SIP Call Controller/Call Manager
- SIP-Based Line Features:
 - 3 Way Calling Added
 - 3 Way Calling Joins
 - Attended Transfer **Automatic Redial**
 - Call Forward All
 - Call Forward Busy

 - Call Forward No Answer
 - Call Hold
 - Call Management In
 - Call Management Out
 - Call Park
 - Call Pickup

- Click to Dial
- Consultation Hold
- Find Me
- Music on Hold
- Unattended Transfer
- SRTP
- Telephony Tones: RFC 4733
- **Voice Compression: Codecs** G.711A&µ, G.723.1H&L, G.726 (16, 24, 32, 40 kb/s), G.729A&B
- VolE
- **VoIP Phones Support Legacy** Features

CLASSSM FEATURES

- **Anonymous Call Rejection**
- Automatic Callback
- Call Coverage
- Call Forward Override Dial Code
- Call Hold
- Call Park
- Call Pickup
- Call Return
- Call Waiting and Camp-On
- Caller ID (Name and Number
- Calling Number Delivery Blocking
- Change Number Announce-
- **Customer-Originated Call Trace**
- Distinctive Ringing/Call Waiting Tone
- Incoming Caller ID
- Last Number Called/Saved Redial
- Message Waiting Services
- Remote Call Forwarding (Call Following)
- Selective Call Forwarding/ Acceptance/ Rejection
- Setup menus for CLASS Announcements
- Transfer with Consultation Hold

SIGNALING & PROTOCOLS

- A-Law/μ-255 Law PCM Conversion
- ANSI SS7 & ITU C7
 - Up to 4 SS7 links or 2 pairs of links
- **Busy Trunk Auto-Callback**
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- **DTMF & RFC 2833**
- E&M
- Euro-ISDN
- Fast Dial on Trunks
- Flexible R2 Backward Digit **Mapping Tables**
- **FXO/FXS Support**

- GSRD/LSRD
- Individual Trunk Selection
- ISDN PRI (4ESS, 5ESS, NI1, DMS100, DSN & Euro)
- ISDN BRI (5ESS, NI1 & Euro)
- LDAP
- MF/R1
- Radio Interface (Military and Civilian Radios)
- Off-Hook Service on Trunk Groups
- Primary Rate Interface (PRI)
- **R2 Interregister Signaling**
- **R2** Line Signaling
- SIP RFC 3261
- Tandem Trunk Calls
- Tandem R2 Interregister Signaling
- Trunk-to-Trunk Answer Return Class Mark
- Trunk-to-Trunk Connection Control

OPERATIONS, ADMINISTRATION & MAINTENANCE

- Account Codes
 - Allows Identifying Digit Strings to be appended to Call Records
- Administrative Package
 - User-Friendly Administration Using PC or VT-100 Terminal
 - **Open Database Access**
 - Editing, Storage of Unactivated Changes
- Automatic Call Distributor (ACD)
- Automatic Callback
- Automated Call Processing (ACP)
- **Backup Station Numbers**
- Basic Rate Interface (BRI S, T & U)
- **Broadcast Ringing**
- **Call Progress Announcements**
- Centrex (IP and TDM)
- Certificates
 - SSL 3.0, TLS 1.0 through 1.2
 - X.509 Certificates
 - PKI (Public Key Infrastructure)
 - PKCS #7, #8, #12 (Certificate & Key file formats)
 - OCSP (Online Certificate Status Protocol)
 - **Trust Points**
- Algorithms: RSA, AES, 3DES
- Class of Service Groups
- Commercial Cost Avoidance (CCA)
- Conferences
 - Preset, Meet-Me, Progressive
 - Conference Chaining
 - **Optional Password Protection**

- Loudest Party Talker
- Digital Pad Control
- **Direct Inward System Access**
- **Digital Announcements**
- Domain Name System (DNS)
- Dual Stack IP (IPv4, IPv6)
- **Dynamic Host Configuration** Protocol (DHCP) client
- E-Mail Support
 - Database Files Can Be E-mailed To or From the Switch
 - Send Maintenance Notes and Traffic **Dumps to Any E-mail Address**
 - Users on the Switch Can Send/ Receive E-mail Separated by User
- Emergency Call Routing
- Emergency Services (911)
- External Database
- Flexible System Timers
- Flexible Tone Generation for international call progress tones
- Flexible Tone Tables
- Flexible Dialing Translator
- **Group Maintenance**
- **Hidden Dial Codes**
- Host Control Interface
- Hotlines Issue Test Commands to Ports
- MLPP & 619a
- Multi-Level Users
 - Allows Levels of Access and Control for Assigned Users to Perform System Administration
- Multiple Home Exchanges
- Multiple Stations (Directory Numbers and Classes of Service)
- on a Single Line
- Nailed Up Connections Network Time Protocol (NTP)
- Note Filtering
- Note Logging Facility Off-Hook Service
- **Pad Switching**
- Percentage Trunking
- PIN Number Authorization
- **Prerecorded Announcements Priority Call Indications**
- **Priority Override**
- (Conferenced/Non-Conferenced) REDCOM BASIC Programming
- Language
- REDCOM ClusterNet™ Voice and Control Paths Between Independent Sites/Switches
 - Host/Remote for Integrated Network Operation

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One Redcom Center, Victor, NY 14564, USA

- REDCOM Shell (RSH) Operating System
 - File Manipulation Commands
 - Directory Structure Commands
 - Text File Import and Export
 - Audit Files
 - Script Files, Macros
 - On-Line Help
- Remote Administration and Diagnostics
- Remote Station Logon
- Route Tables with Access Codes
- Alternate Routes
- Digit Manipulation
- Secure Telnet (SSL/TLS)
- Selective Station Disable
- SNMP Monitoring
- Station Message Detail Recording (SMDR)
- Speed Dialing (System & User-Definable)
- System CRON Timers
- Three PIC Equal Access
- Time-of-Day Database Changes (Least Cost Routing)

- Toll Restriction
- User Defined Announcements
- User Jobs
 - Administration (ADM)
- Database Generation (GEN)
- Database Upload/Download (XLD)
- Maintenance (MANT)
- Notes (NOTE)
- Operation, Maintenance and Administration Part (OMAP)
- Traffic Usage Report (TDMP)
- User Level Security
- User Recorded Announcements
- Universal Numbering Plan
- View
 - Live/Historical Notes
 - Circuit/Hardware Data
- Voice Mail System Interface
- Wake Up Services
- Warm Line Service
- Warning Tone Trunk (WTT)

SECURE INTEROPERABILITY

- SCIP
- GSM Type 1
- Iridium Type 1
- KY-68/R & KY-68 Long Local
- LTU/TIA
- NBS (Narrowband STE)
- Secure Dial
- Secure Tactical Radios
- STE
- STE-R
- SWT
- SWT-R
- TIA-TED (Red T1)
- Fourth Column DTMF Digits (Accomodates Autovon & MLPP Override)
- Autovon

WIRELESS CAPABILITIES

- Federal & Civilian Radios
- Radio Line Interface (VOX)
- Radio Trunk Interface (PTT)
- Tactical & Trunked Radios
- Wireless Support (Selected Technologies)

ANCILLARY PRODUCTS

- Link Command System (LCS)
- Maintenance and Administration User Interface (MAUI)

OPTIONAL FEATURES

- 800 dips via SS7
- Fax over IP (T.38) and Modem over IP (V.150.1)
- GR-303
- Call Monitoring (CALEA): US J-STD-025A & US J-STD-025B
- Local Number Portability
- SS7 Signaling
- TCAP CNAME
- V5.2





084000-014-20140722