

Supplier:	Address:
Phone:	Fax:
Prime Contact/Title:	e-mail address
Sales Contact/Title:	e-mail address
Quality Contact/Title:	e-mail address

1 Type of Rusiness
1. Type of Business:
a) Number of years in business?
b) Company is  Publicly held  Privately owned
c) Disadvantaged Business(Only for Business operating in the USA):
Small 🗌, Small Women Owned 🔲, Small Minority Owned 🗌, Small Disabled Veteran Owned 🗌
Small Disabled Owned , HUBzone Supplier , SBA certified/ registered . List other
certifications under comments.
d) This facility, size (ft <sup>2</sup> ) f) Major customers
g) Commodities supplied?
Supplier Changes/comments:

2. Headcount breakdown by group:				
R&D		Purchasing		
Engineering		Production Control		
Manufacturing, Direct		Quality Assurance		
Manufacturing, Indirect		Facilities		



## Supplier Quality Survey

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To be completed by RubberCraft Inc.	Review Date:
Supplier Status: Approved Comments:	Not Approved Pending
Reviewed by: Signature:	Next Review Date:

		YES	NO	N/A
3.0	CERTIFICATIONS			
	Are you certified to an ISO or AS organization? If yes, indicate applicable series: ISO 9001/2008 AS9100 D1-9000 Mil-I-45208 NADCAP Other			
	Certificate# : Date of certification:			
	Is the certification issued by an accredited registrar?			
	Registrar's name:			
	<b>NOTE:</b> If ISO9000/AS9100 certified by accredited registrar and in good standing (current), NO NEED to proceed. Complete this section and the Cover Sheet <u>ONLY</u> and return them with a copy of your registration certification via email or fax.			



		YES	NO	N/A
4.0	QUALITY MANAGEMENT SYSTEM			
4.1	General Requirements			
4.1.1	Does the organization establish, document, implement, maintain and continually improve the Quality Management System?			
4.2	General Documentation Requirements			
4.2.1	Has the organization established documented procedures for control of documents, control of quality records, internal audit, control of nonconformity, corrective action, and preventive action?			
4.2.2	Does the organization have identified and controlled documents, particularly those needed to ensure effective operation and control of its processes?			
5.0	MANAGEMENT RESPONSIBILITY			
5.1	Management Commitment		1	
5.1.1	Is in-house calibration system based on ISO-10012-1, ANSI-Z540-1 or an equivalent industry standard traceable to the NIST?			
5.2	Customer Focus			
5.2.1	Does top management have systems in place to ensure that customer needs and expectations are determined, and that these are converted into requirements and fulfilled with the aim of achieving customer satisfaction?			
5.2.2	Are obligations related to product, including legal and regulatory requirements identified, and measures established to fulfill the requirements?			
5.3	Quality Policy		•	
5.3.1	Has top management established a controlled Quality Policy?			
5.4	Planning			
5.4.1	Are measurable quality objectives established by top management at relevant functions and levels within the organization?			
5.4.2	Are the outputs of quality planning, including assessment of needed resources, and continual improvement, documented?			
5.5	Administration			
5.5.1	Has the organization clearly identified functions, interrelations, responsibilities and authorities to facilitate effective quality management?			
5.5.2	Has a management representative been appointed to ensure that Quality Management System processes are established and maintained?			
5.5.3	Has a Quality Manual been created and is it maintained?			
5.5.4	Has a documented procedure been established to control all documents (including documents defined as Quality Records) required for the Quality Management System?			



## Supplier Quality Survey

		YES	NO	N/A
5.6	Management Review			
5.6.1	Does the top management review the Quality Management System to ensure its continuing suitability, adequacy and effectiveness, and are the review intervals planned?			
5.6.2	Are results of management review recorded?			
6.0	RESOURCE MANAGEMENT			
6.1	Provision of resources			
6.1.1	Are personnel with assigned responsibilities defined in the Quality Management System competent on the basis of education, training, skills, and experience?			
6.1.2	If records are stored electronically, is there a back-up system in place?			
6.1.3	Records shall be maintained for a minimum of (7) years, including physical and chemical test reports.			
6.1.4	Are records of education, experience, training and qualifications maintained?			
6.1.5	Have the facilities needed to achieve conformity of product been provided, including appropriate work space, equipment, and supporting services?			
6.1.6	List available equipment considered key to meeting Rubbercrafts requirements:			
6.1.7	Are the facilities maintained to achieve conformity of product?			
6.2	Work Environment			
6.2.1	Is the work environment suitable for the type of work being conducted for Rubbercraft?			
6.2.2	Are human and physical factors of the work environment considered and managed by the organization?			
7.0	PRODUCT REALIZATION			
7.1	Planning of Realization Processes			
7.1.1	Has the organization determined the quality objectives and planned for provision of resources, as appropriate, for realization of product for Alloy Die Casting?			
7.1.2	What is the % capacity utilization for product produced for Rubbercraft?			
7.2	Customer Related Processes			
7.2.1	Are processes established by the organization to determine specified product requirements, delivery, support, service, and regulatory requirements?			
7.2.2	Does the organization review customer requirements and other requirements determined by the organization prior to commitment to supply a product?			



		YES	NO	N/A
7.2.3	Does the review process ensure that the organization has the ability to			
	meet defined requirements?			
7.2.4	Does the review process ensure that relevant personnel in the			
	organization are made aware of product change requirements?			
7.2.5	Are arrangements for communication of order amendments, customer			
	feedback, and customer complaints identified and implemented by the			
	organization?			
7.3	Design & Development			
7.3.1	Is there a Plan?			
7.3.2	Are the design inputs defined?			
7.4	Purchasing			
7.4.1	Does the organization control its purchasing processes to ensure			
	purchased product conforms to requirements?			
7.4.2	5			
	ability to supply product in accordance with the organization requirements?			
7.4.3	Are the results of evaluation and subsequent follow-up actions			
7.7.5	recorded?			
7.4.4	Has the organization identified and implemented the activities			
	necessary for verification of purchased product?			
7.5	Production and Service Operation			
	Does the organization control production and service operation			
	through:			
	<ul> <li>the availability of information that specifies the characteristics of the availability</li> </ul>			
	<ul><li>the product?</li><li>where necessary, the availability of work instructions?</li></ul>			
7.5.1	<ul> <li>where necessary, the availability of work instructions?</li> <li>the use and maintenance of suitable equipment for production</li> </ul>			
	and service operations?			
	<ul> <li>the availability and use of measuring and monitoring devices?</li> </ul>			
	the implementation of monitoring activities?			
	<ul> <li>the implementation of defined processes for release, delivery</li> </ul>			
	and applicable post-delivery activities?			
7.5.2	Does the organization identify, where appropriate, the product by			
	suitable means throughout production and service operations?			
7.5.3	Are the status of the product with respect to measurement and monitoring identified?			$\Box$
7.5.4	Does the organization control and record the unique identification of			
7.3.4	the product, where traceability is a requirement?			
7.5.5	Are processes established to exercise care with customer property while			
	it is under the organization's control or being used by the organization?			



		YES	NO	N/A
7.5.6	Does the process ensure that occurrences of any customer property			
	that is lost, damaged or otherwise found to be unsuitable for use are <u>recorded</u> and <u>reported</u> to the customer?			
7.5.7	Are methods and controls established by the organization to preserve conformity of product with customer requirements during internal processing and delivery to intended destination?			
7.5.8	Has the organization identified production and service processes which require to be validated? <i>(Processes require validation when resulting output cannot be verified by subsequent measurement or monitoring. This includes any process where deficiencies may become apparent only after the product is in use or the service has been delivered.)</i>			
7.5.9	Are the processes validated to demonstrate their ability to achieve planned results?			
7.5.10	<ul> <li>Are the validation arrangements defined and do they include the following, as applicable: <ul> <li>qualification of processes?</li> <li>qualification of equipment and personnel?</li> <li>use of defined methodologies and procedures?</li> <li>requirements for records?</li> <li>re-validation?</li> </ul> </li> </ul>			
7.6	Control of Measuring and Monitoring Devices		I	
7.6.1	Has the organization identified the measurements to be made and the measuring and monitoring devices required to assure conformity of product to specified requirements?			
7.6.2	<ul> <li>Where applicable, are the measuring and monitoring devices:</li> <li>calibrated and adjusted periodically or prior to use, against devices traceable to international or national standards; where no such standards exit, the basis used for calibration shall be recorded?</li> <li>safeguarded from adjustments that would invalidate the calibration?</li> <li>protected from damage and deterioration during handling, maintenance and storage?</li> <li>have the results of their calibration recorded?</li> <li>have the validity of previous results re-assessed, if they are subsequently found to be out of calibration, and corrective action taken?</li> </ul>			
7.6.3	Is software that is used for measuring and monitoring of specified requirements validated prior to use?			
8.0	MEASUREMENT, ANALYSIS AND IMPROVEMENT			
8.1	Measurement and Monitoring			
8.1.1	Does the organization monitor and measure customer satisfaction and / or dissatisfaction?			



		YES	NO	N/A
8.1.2	<ul> <li>Has a documented internal audit procedure been established that includes: <ul> <li>responsibilities?</li> <li>requirements for conducting the audit?</li> <li>an audit plan</li> <li>ensuring audit independence?</li> <li>recording results of the audit?</li> <li>reporting audit results to management?</li> </ul> </li> </ul>			
8.1.3	Does the management take timely corrective action on deficiencies found during the audit?			
8.1.4	Are suitable methods established for measurement and monitoring of those realization processes necessary to meet customer requirements?			
8.1.5	Has the organization established appropriate stages to measure and monitor product characteristics?			
8.1.6	Is there evidence to confirm that product characteristics meet the requirements for the product?			
8.1.7	Is the evidence of conformity with acceptance criteria documented?			
8.1.8	Do the measurement and monitoring records indicate the authority responsible for release of the product?			
8.2	Control of Nonconformity			
8.2.1	Has a documented procedure been established to define the processes involved in control of nonconformity?			
8.2.2	Does the process ensure that product that does not conform to requirements is identified and controlled to prevent unintended use or delivery?			
8.2.3	Is nonconforming product corrected and subject to re-verification after correction to demonstrate conformity?			
8.2.4	Does the process ensure that appropriate action regarding the consequences of nonconformity is initiated, when nonconforming product is detected after delivery or use has started by interested parties?			
8.2.5	When required, does the organization report to the customer, the end user, regulatory body or other body regarding the proposed rectification of non-conforming product?			
8.3	Analysis of Data			
8.3.1	Does the organization employ measures to collect and analyze appropriate data to determine the suitability and effectiveness of the Quality Management System and to identify opportunities for improvement?			
8.4	Improvement			
8.4.1	Does the organization plan and manage processes necessary for the continual improvement of the Quality Management System?			



## Supplier Quality Survey

		YES	NO	N/A
8.4.2	Is there objective evidence of continual improvement, with involvement of top management?			
8.4.3	<ul> <li>Has the organization established a functional corrective action process with defined requirements for: <ul> <li>identifying non-conformities (including customer complaints)?</li> <li>determining the causes of nonconformity?</li> <li>evaluating the need for actions to ensure that nonconformities do not recur?</li> <li>determining and implementing the corrective action needed?</li> <li>recording results of action taken?</li> <li>Review of corrective action taken?</li> </ul> </li> </ul>			
Comme	nts:			
Survey co	DMPLETED BY: SIGNATURE:		DATE:	
SURVEY RE	VIEWED BY: SIGNATURE:		Date:	