



## End of Support Announcement for Spectrum Software Products July 2013

The purpose of this letter is to inform you that Spectrum is announcing end of Support for several legacy software product versions. The following software versions will no longer be supported after the dates given below.

### **VectraView**

<u>Software Version</u>	<u>Status</u>	<u>Support Path</u>
1.2.x	EOL May 1, 2008	Upgrade to 1.4.0.8 or 2.0*
1.3.x	EOL June 1, 2009	Upgrade to 1.4.0.8 or 2.0*
1.4.0.5	Supported	EOS** notice will be issued August 1, 2013
1.4.0.8	Supported	EOS** notice will be issued August 1, 2013

\* 2.0 is a new version of VectraView.

\*\* The EOS notice is the one year notification of when the software will go EOS. This means that on August 1, 2014 Spectrum will announce EOS.

The EOS and EOL of VectraView require the NeXorce and VectraView software be upgraded to their latest 2.X versions. It is not possible to upgrade VectraView to 2.X and leave NeXorce at the 1.2.1.X version.

## NeXorce

<u>Software Version</u>	<u>Status</u>	<u>Support Path</u>
1.2.1.3	EOS June 1, 2010	Upgrade to 1.2.1.5 or 2.0
1.2.1.5	Supported	Upgrade to 2.0 is optional

Customers with a maintenance agreement with Spectrum can upgrade to the supported releases of VectraView and neXorce at a minimum charge from Spectrum. Customers that do not have a maintenance agreement with Spectrum will be charged an upgrade fee for a supported release.

Upgrades to new versions of VectraView and neXorce (1.x to 2.x) are not included with maintenance agreements, but are provided at a reduced rate to stay current.

If you are unsure what version your VectraView or neXorce software might be please contact Spectrum support at 1.713.551.4701 or <http://support.speccorp.com>

If your server for NeXorce is upgrading to 2012 or you are using VectraView you will need to upgrade to Version 2.X.

If your NeXorce Output Modules do not include VectraView and you are NOT upgrading your server to 2012 then your NeXorce does not need to be upgraded to version 1.2.1.5 or higher.