WHEN MISSION READINESS IS CRUCIAL
RELY ON TEXTRON SYSTEMS

THE RIGHT SUPPORT MEANS OUTSTANDING AVAILABILITY AT THE LOWEST LIFE CYCLE COST

Textron Systems is a trusted provider of total life cycle support, as well as logistics and operational expertise. We demonstrate this know-how every day by delivering the highest availability rates for our customers. Textron Systems' Support Solutions team tailors its array of services to individual customer requirements, because the right support from the best team creates unmatched asset availability and value.

textronsystems.com

TEXTRON Systems

THE RIGHT SUPPORT

FROST & SULLIVAN

2012 BEST PRACTICES AWARD

NORTH AMERICAN TACTICAL UNMANNED AERIAL VEHICLES CUSTOMER SERVICE LEADERSHIP AWARD

Textron Systems' Support Solutions and Unmanned Systems businesses won Frost & Sullivan's 2012 North American Customer Service Leadership Award in the Tactical Unmanned Aerial Vehicles category.

BECAUSE YOU EXPECT THE RIGHT INFORMATION FROM YOUR UNMANNED AIRCRAFT SYSTEMS

Textron Systems has decades of experience designing, manufacturing, fielding and supporting unmanned aircraft systems (UAS). Our UAS offering includes fee-for-service operations, allowing customers to secure the essential data they require without the investments of fleet ownership.

We have extensive experience deploying our skilled field service engineers alongside customers for continuous asset availability under evolving battlefield conditions. Textron Systems also excels in performance based logistics, from spares provisioning to supply chain planning, carefully managing the UAS life cycle and adapting to changing mission requirements.

In addition, we provide UAS classroom and hands-on training, courseware development, and training devices and sustainment for UAS operators and maintainers to hone individual and collective skills before, during and after deployment.

BECAUSE THE RIGHT TRAINING BUILDS CRITICAL SKILLS AND CONFIDENCE

Training is essential to mission success and optimized asset utilization. We work with customers to understand their requirements and develop affordable, effective curricula and courseware, as well as training devices and device sustainment strategies.

Courseware solutions are built on a modular architecture that can be tailored effectively and efficiently to the unique requirements of the customer and platform. Our approach minimizes both cost and time to delivery. Textron Systems' instructors lead both classroom and hands-on training for a well-rounded learning experience.

In addition, we offer training system sustainment to ensure high system availability for trainees. Modifications and upgrades are managed to ensure concurrency between training devices and platforms, as well as extend device life and capability.

Our skilled operators and maintainers ensure system readiness and deliver high-quality situational awareness.

Training specialists develop and execute comprehensive aircrew and maintenance training system strategies for successful training outcomes.

We offer hands-on training for UAS operators and maintainers to hone individual and collective skills before, during and after deployment.

BECAUSE THE RIGHT TEAM DOES THE JOB EFFICIENTLY SO YOU CAN FOCUS ON THE CRITICAL TASK

Textron Systems' Support Solutions business deploys personnel to work on-site at customer facilities, and in the field at forward locations around the globe. Not only do we support Textron Systems platforms, we have a proven record of sustaining third-party platforms affordably and successfully. Configuration and concurrency management activities keep systems up to date, and life-cycle management extends mission capability and asset life.

Our contractor logistics support solutions include system maintenance, repairs, upgrades and modifications so equipment is available when and where it's needed. We employ affordable, efficient tactics including performance based logistics to manage the process and deliver superior outcomes for the customer.

Supply chain and inventory management minimize system downtime. We utilize forward stocking points so that systems can be rapidly returned to service, and Web-based tools for real-time readiness status. We also partner with U.S. Department of Defense depots, forecasting repair needs, managing the supply chain for success, liaising with original equipment manufacturers and maintaining optimal inventory levels. Our depot partnerships deliver unmatched availability and higher overall reliability at far less cost than in-sourcing.

Our efficient on-site management allows customers to focus on the mission.

Textron Systems
Support Solutions
124 Industry Lane
Hunt Valley, MD 21030
800-655-2616

Textron Systems Support Solutions is a business of Textron Systems. © 2016 AAI Corporation. All rights reserved. Export Control Warning: The export of this product is subject to the U.S. International Traffi c in Arms Regulations. 0116

TEXTRON Systems