

APPLICATION NOTE 003

# WeConnect

Industrial Remote Access – Made Easy



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## Application Note Network Layout

This Application Note shows how to use the Westermo WeConnect service to access remote sites without having public IP-addresses or any other connectivity servers.

### Background

WeConnect controls exactly which units are allowed to access any resources within a customer network.

It securely interconnects Clients (PCs, Smartphones or Tablets using VPN software) and Nodes (WeOS or MRD VPN routers with connected Device Networks).

Nodes and Clients are placed in WeConnect Secure Networks, the Secure Networks control how Clients and Nodes are allowed to connect to each other.

Both Clients and Nodes use secure SSL VPNs to safely access WeConnect over the unsecure Internet.

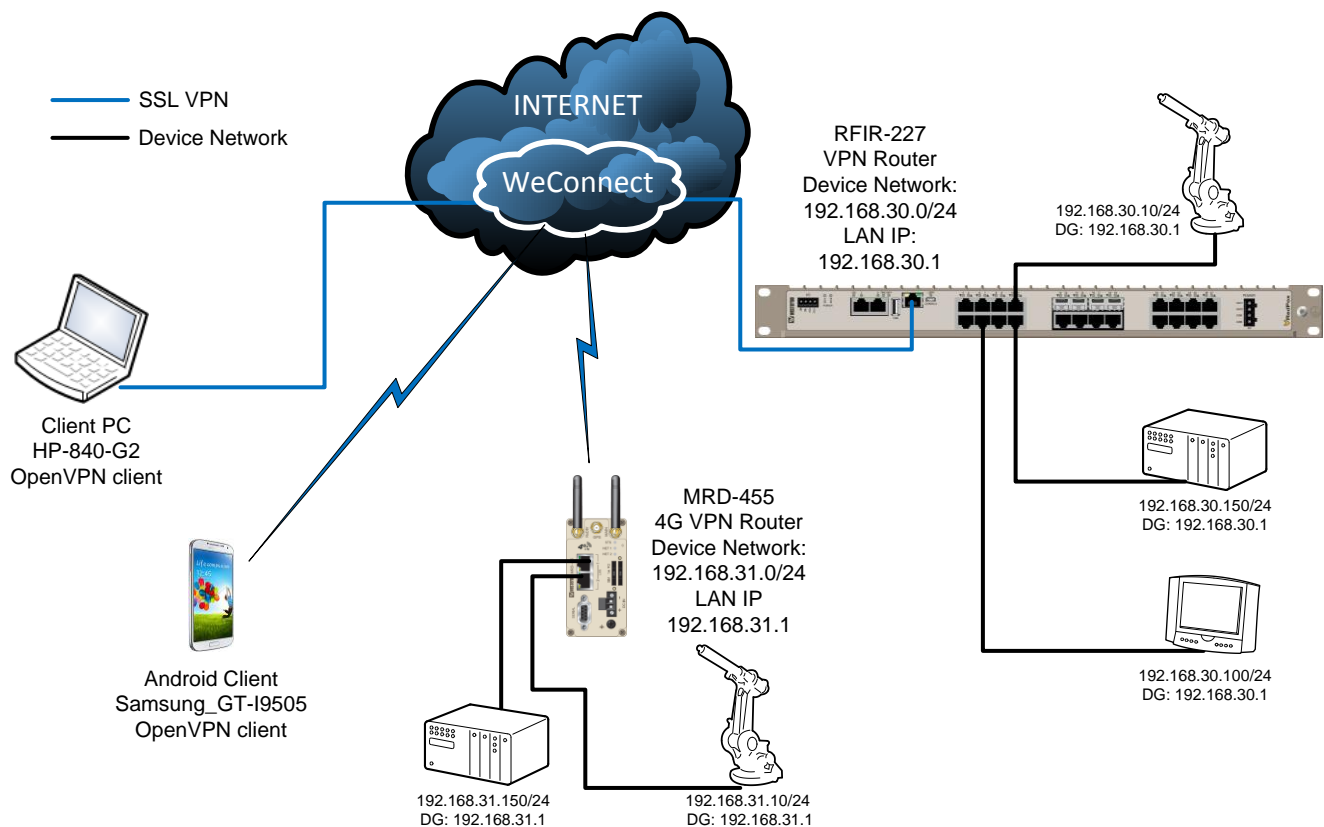
No public IP-addresses are needed on either Clients or Nodes, only an access to Internet is required. This dramatically decreases the risk of unwanted Internet traffic hitting the remote networks.

All WeOS products (with VPN functionality) as well as Westermo MRD 3G/4G and ADSL units can be used with WeConnect.

All configuration in this Application Note is made using WeOS version 4.17.0 and MRD software version 1.7.1.10.B00680.

SSL software OpenVPN client version 2.3.4 for MS Windows 7 64-bit Professional.

Android version 5.0.1, Apple iOS 9 and OpenVPN Connect app version 1.1.16.

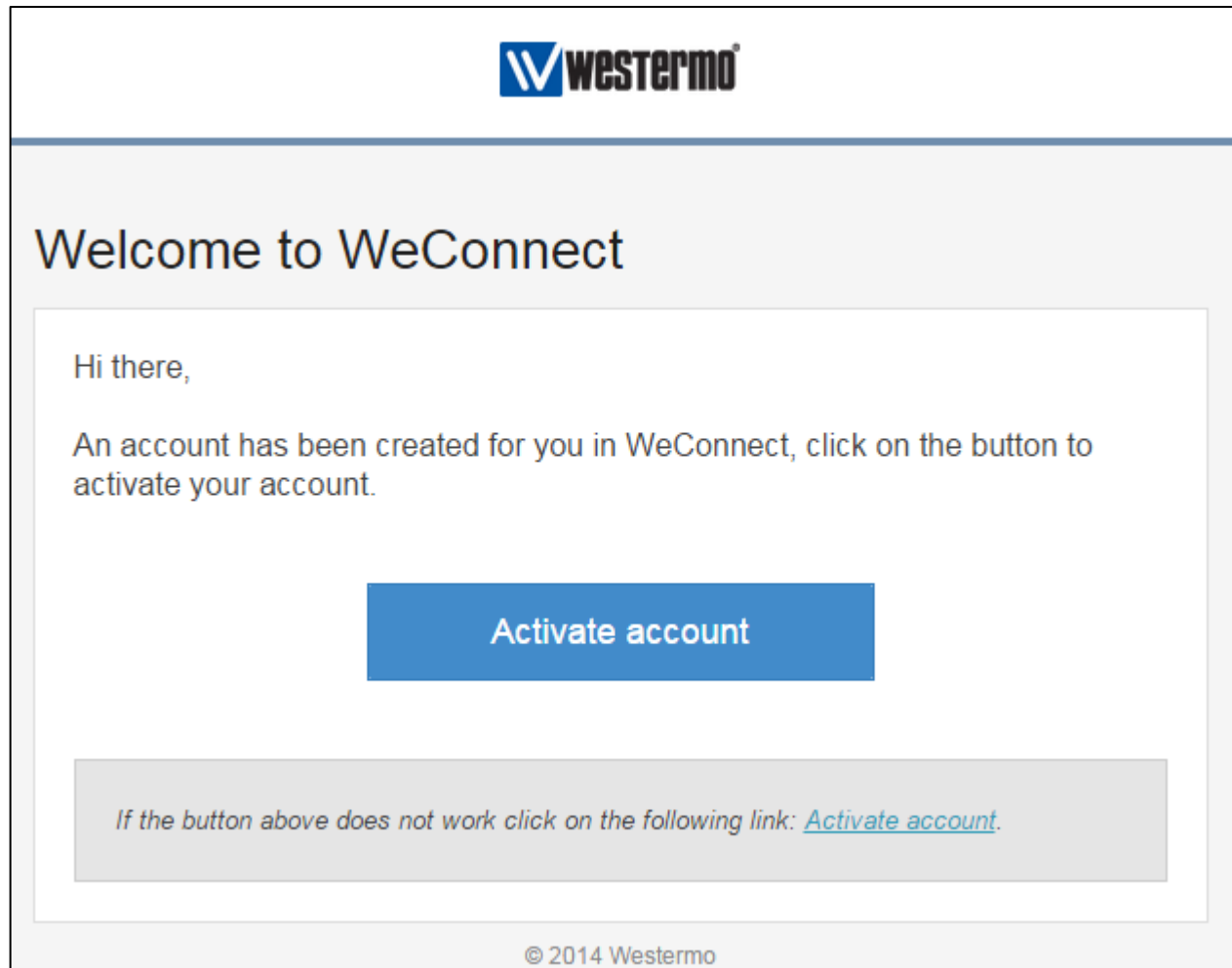


## The WeConnect Portal

### Setup an Account

When a WeConnect account has been ordered an e-mail with an activation link will be sent out.

1. In the e-mail received click the *Activate account* link to get started.



2. Fill in the account form, set a secure password and read through the terms and conditions. Activate the account by clicking Create account.

## Create your account

Welcome to WeConnect, you are just a few steps away from accessing your account, please tell us a little bit about you.

**E-mail**

You can not change your e-mail right now, please sign up first.

**Name**

**Phone**

**Password** [Generate a safe password](#)

Great!

**Confirm password**

☒ I accept the [terms and condition](#) of WeConnect.

Create account

3. Click sign in to get started.

## Create your account

Your account has now been created, you will now be able to sign in with your email and chosen password.

[Sign in](#)

4. Sign in using the e-mail address and password created for the account.

Login required

**Email address**

**Password**

☒ Keep me signed in

[Sign in](#)

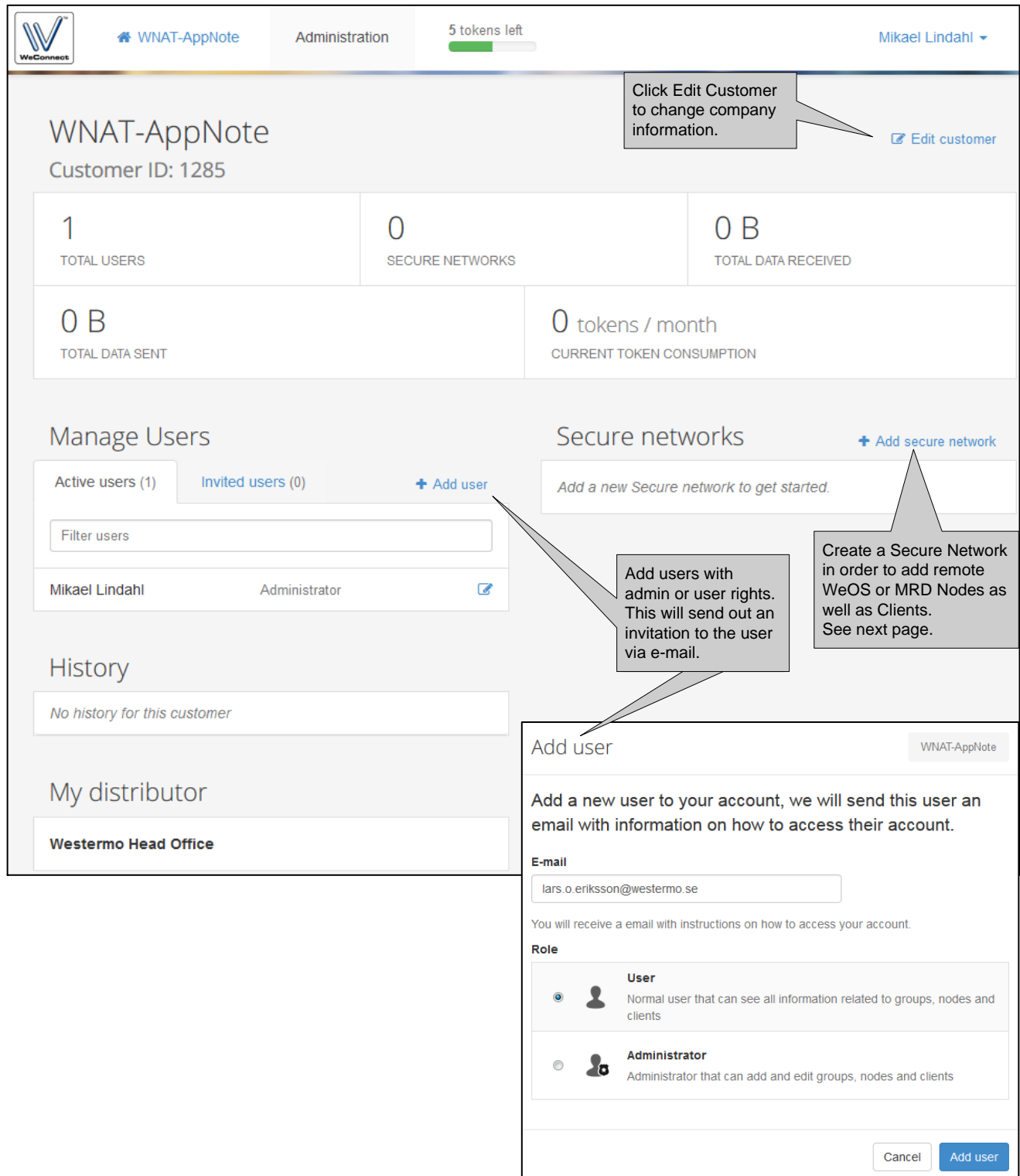
[Forgot your password? >](#)

## Account Administration

The WeConnect portal is located at <https://weconnect.westermo.com>.

When logging in for the first time the user will always be forwarded to the Administration screen as no Secure Network has yet been defined.

After a Secure Network is configured the user will then be directed directly to the status screen of that network after log in.



The screenshot shows the 'Administration' page for a customer named 'Mikael Lindahl'. The page displays various statistics and management options:

- Statistics:** 1 TOTAL USERS, 0 SECURE NETWORKS, 0 B TOTAL DATA RECEIVED, 0 B TOTAL DATA SENT, 0 tokens / month CURRENT TOKEN CONSUMPTION.
- Manage Users:** Shows 'Active users (1)' and 'Invited users (0)'. A callout points to the '+ Add user' button, stating: 'Add users with admin or user rights. This will send out an invitation to the user via e-mail.'
- Secure networks:** Shows a '+ Add secure network' button. A callout points to it, stating: 'Create a Secure Network in order to add remote WeOS or MRD Nodes as well as Clients. See next page.'
- History:** Shows 'No history for this customer'.
- My distributor:** Shows 'Westermo Head Office'.
- Add user modal:** A callout points to the 'Add user' button, which opens a modal with the following content:
  - Add user:** Add a new user to your account, we will send this user an email with information on how to access their account.
  - E-mail:** lars.o.eriksson@westermo.se
  - Role:**
    - User:** Normal user that can see all information related to groups, nodes and clients.
    - Administrator:** Administrator that can add and edit groups, nodes and clients.
  - Buttons:** Cancel, Add user

Other callouts include: 'Click Edit Customer to change company information.' pointing to the 'Edit customer' link, and '5 tokens left' in the top navigation bar.



## WeConnect Secure Network Creation

Create a WeConnect Secure Network for the units, Nodes and Clients, that are allowed to communicate with each other.

*Many-to-many* means that the remote sites can communicate with Clients and directly between each other.

In the *One-to-many* scenario the remote sites can not communicate with each other, only with Clients.

With *Identical networks* all Device Networks are able to have the same LAN subnet. Which Device Network to connect to is controlled from the WeConnect Portal.

This Application Note will first show a setup based on a *One-to-many* application (*Many-to-many* is basically the same as *One-to-many*) and then an Identical Networks setup.

Create Secure network


WNAT-AppNote

A secure network represents a group of nodes and clients that share a secure connection. All clients can connect to nodes within the same secure network. [Learn more](#)


Name Name the Secure Network.

WNAT-AppNoteUnits


Network communication mode Choose a communication type for this Secure Network.

☐


**Many-to-many**  
Nodes can communicate with clients and each other.

☒


**One-to-many**  
Nodes can only communicate with clients and not each other.

☐


**Identical networks**  
Only communication with one node at the time.

The network communication mode can not be change after the secure network has been created.

3 €

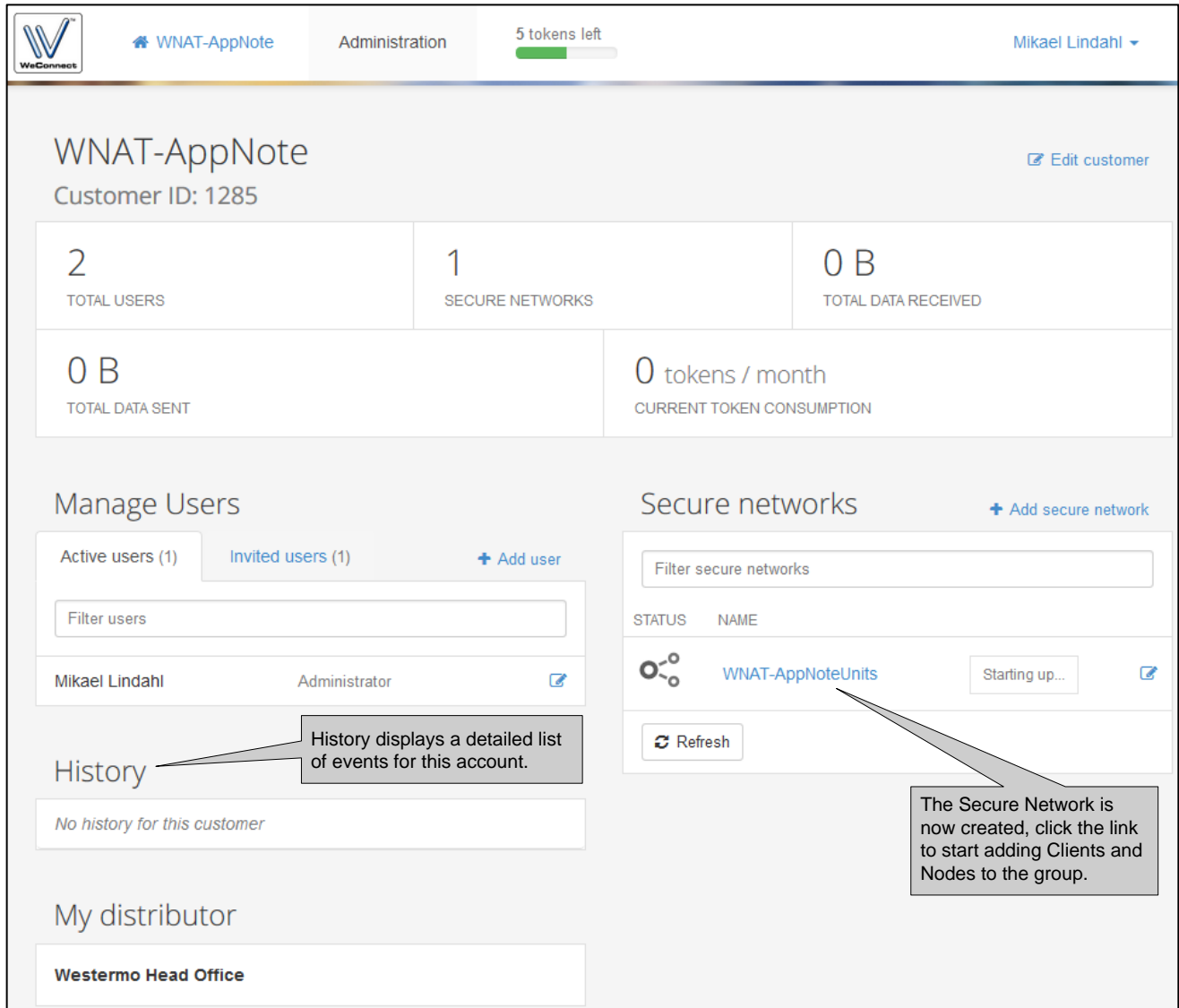
Creating a new secure network will add 3 tokens to your monthly cost.

Cancel

Create Secure network



The Secure Network will now appear in the Administration view of the WeConnect portal.



**WNAT-AppNote**  
Customer ID: 1285

[Edit customer](#)

2 TOTAL USERS	1 SECURE NETWORKS	0 B TOTAL DATA RECEIVED
0 B TOTAL DATA SENT	0 tokens / month CURRENT TOKEN CONSUMPTION	

**Manage Users**

Active users (1) [Invited users \(1\)](#) [+ Add user](#)

Filter users

Mikael Lindahl	Administrator	<a href="#">Edit</a>
----------------	---------------	----------------------

**History**

History displays a detailed list of events for this account.


No history for this customer

**My distributor**

Westermo Head Office

**Secure networks** [+ Add secure network](#)

Filter secure networks

STATUS	NAME	
	WNAT-AppNoteUnits	Starting up... <a href="#">Edit</a>

[Refresh](#)

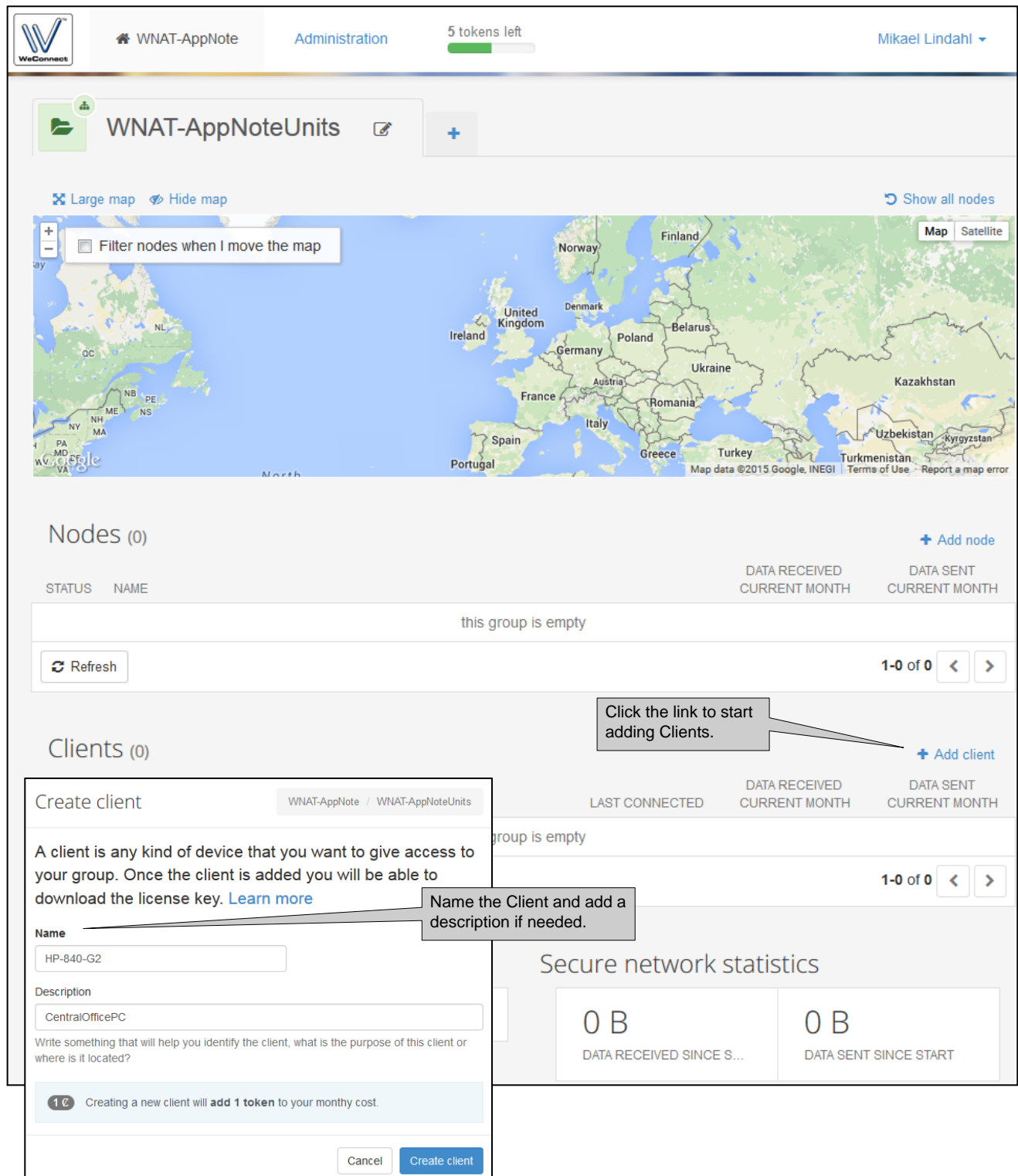
The Secure Network is now created, click the link to start adding Clients and Nodes to the group.

## Adding Clients

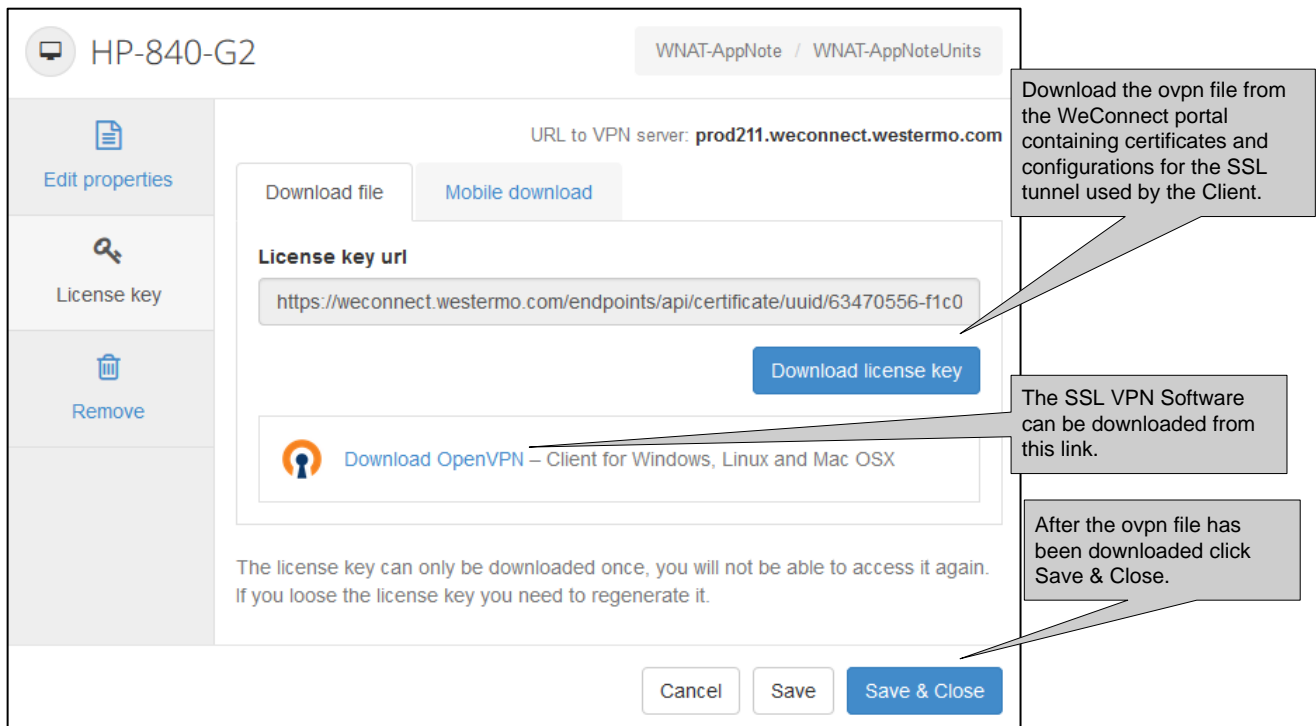
Clients are PCs, Smartphones or Tablets running an SSL VPN software that setup a secure connection to WeConnect.

### Add a WeConnect PC Client

Add a Client by clicking *Add client* in the WeConnect portal.



The screenshot shows the Westermo WeConnect portal interface. At the top, there's a navigation bar with the Westermo logo, 'WNAT-AppNote', 'Administration', and a token count of '5 tokens left'. Below this is a section for 'WNAT-AppNoteUnits' with a '+ Add' button. A map of Europe is displayed, with a 'Filter nodes when I move the map' checkbox and 'Show all nodes' link. Below the map is a 'Nodes (0)' section with a '+ Add node' button. The 'Clients (0)' section is also empty, with a '+ Add client' button. A modal window titled 'Create client' is open, showing fields for 'Name' (HP-840-G2) and 'Description' (CentralOfficePC). A callout points to the 'Add client' button with the text 'Click the link to start adding Clients.' Another callout points to the 'Name' field with the text 'Name the Client and add a description if needed.' The modal also includes a note: 'Creating a new client will add 1 token to your monthly cost.' and buttons for 'Cancel' and 'Create client'.



HP-840-G2

WNAT-AppNote / WNAT-AppNoteUnits

URL to VPN server: **prod211.weconnect.westermo.com**

Download file Mobile download

**License key url**

<https://weconnect.westermo.com/endpoints/api/certificate/uuid/63470556-f1c0>

Download license key

Download OpenVPN – Client for Windows, Linux and Mac OSX

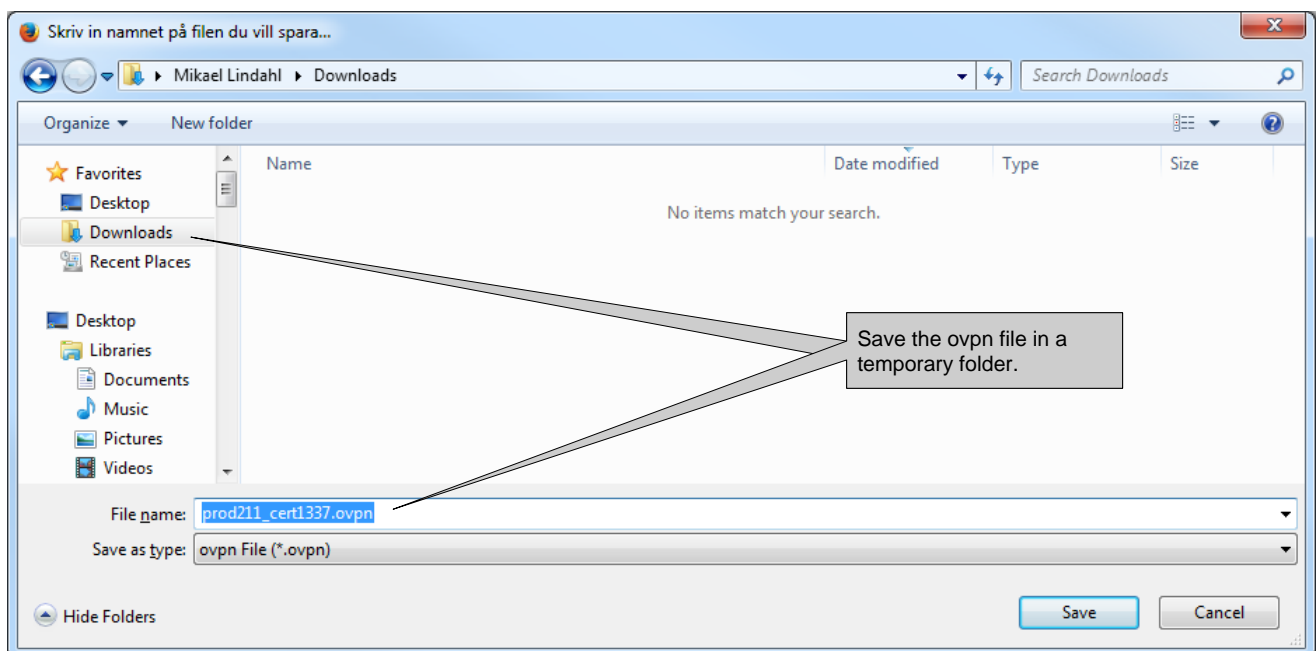
The license key can only be downloaded once, you will not be able to access it again. If you loose the license key you need to regenerate it.

Cancel Save Save & Close

Download the ovpn file from the WeConnect portal containing certificates and configurations for the SSL tunnel used by the Client.

The SSL VPN Software can be downloaded from this link.

After the ovpn file has been downloaded click Save & Close.



Skriv in namnet på filen du vill spara...

Mikael Lindahl Downloads

Organize New folder

File name: **prod211\_cert1337.ovpn**

Save as type: **ovpn File (\*.ovpn)**

Save Cancel

Save the ovpn file in a temporary folder.

Now the Client is added to the WeConnect portal and the configuration and certificates file for a SSL VPN software client is downloaded.

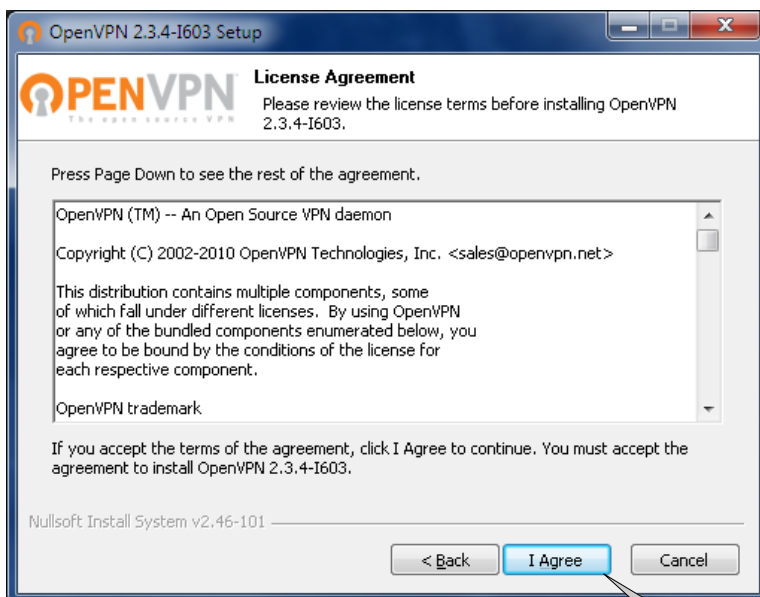
## Configure an SSL VPN Software Client

There are many SSL VPN softwares on the market but this Application Note will show how to connect using the OpenVPN software client.

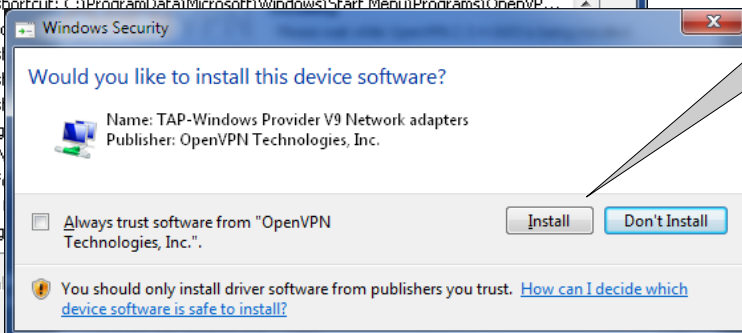
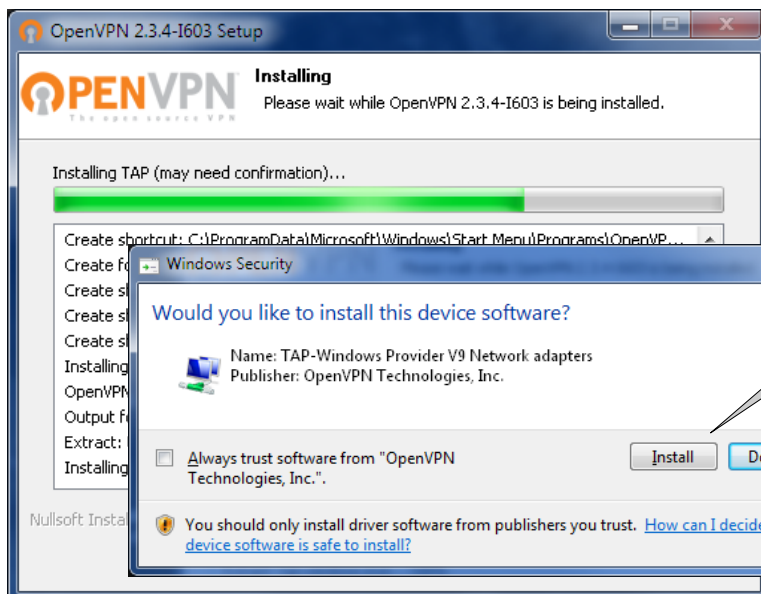
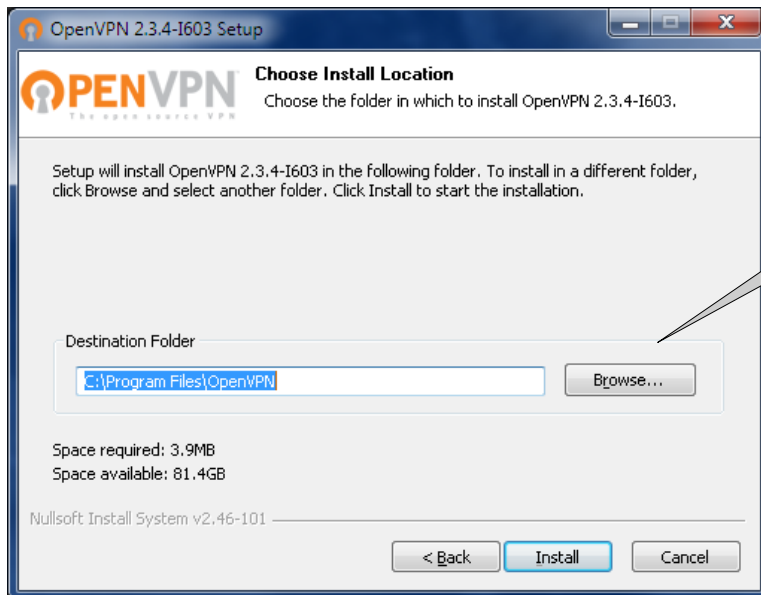
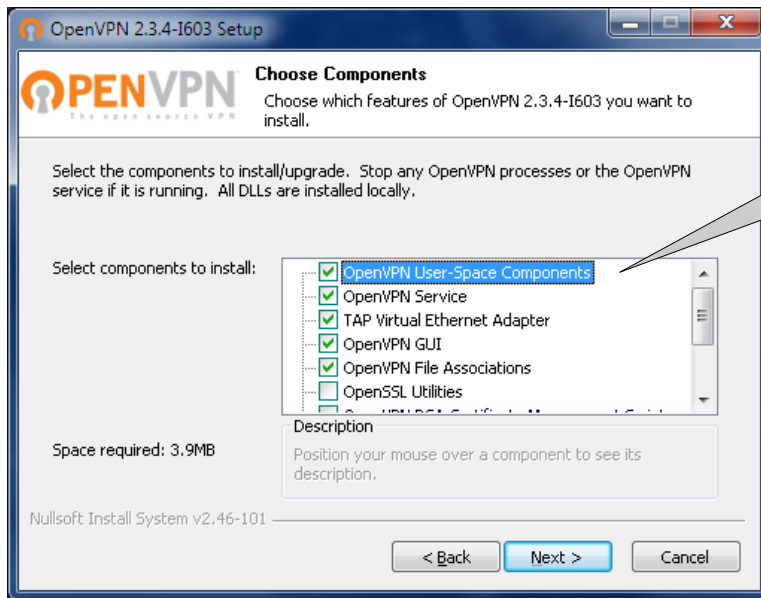
1. Start by downloading the latest client software from the WeConnect Portal (see the previous page) or directly from the OpenVPN homepage:

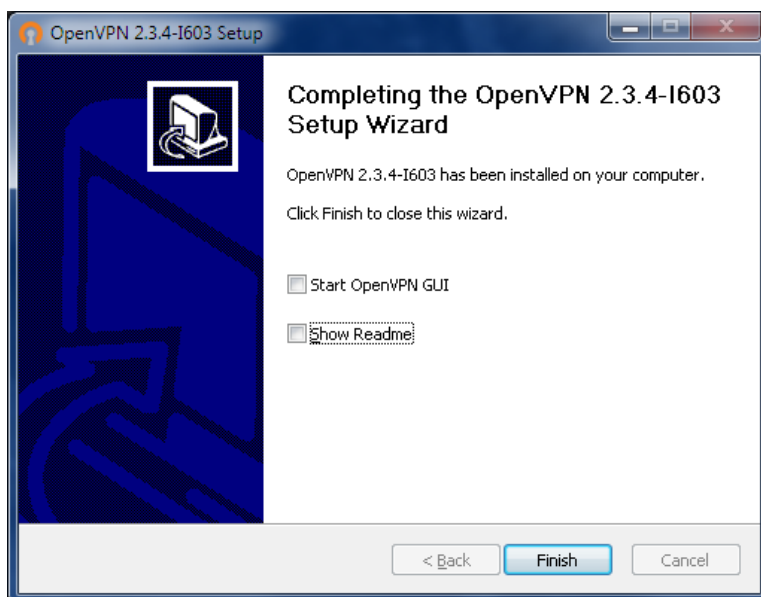
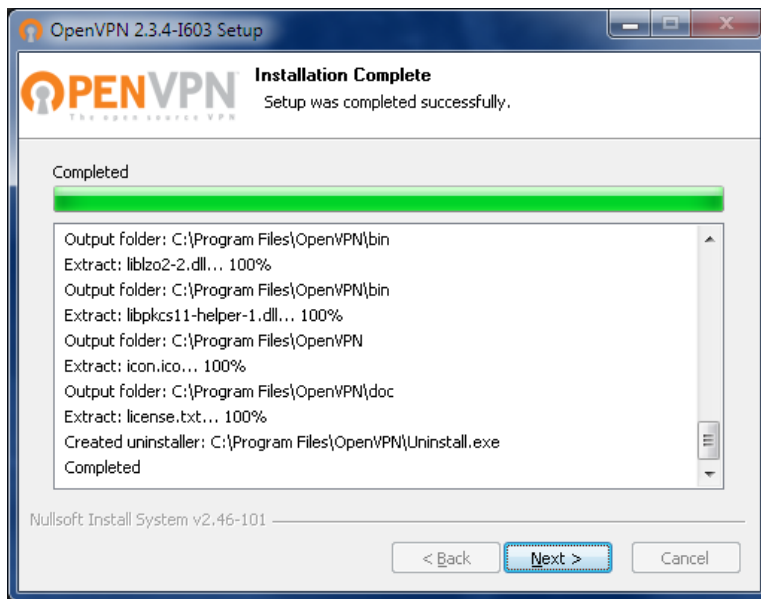
<https://openvpn.net/index.php/open-source/downloads.html>

2. Choose the right client version for the PC operating system it shall be run on and install it.



Agree to the License Agreement to continue installing the software.

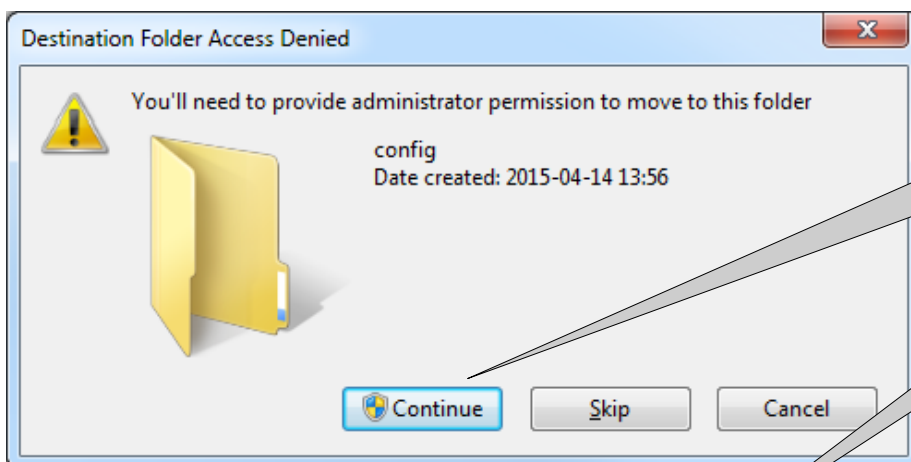
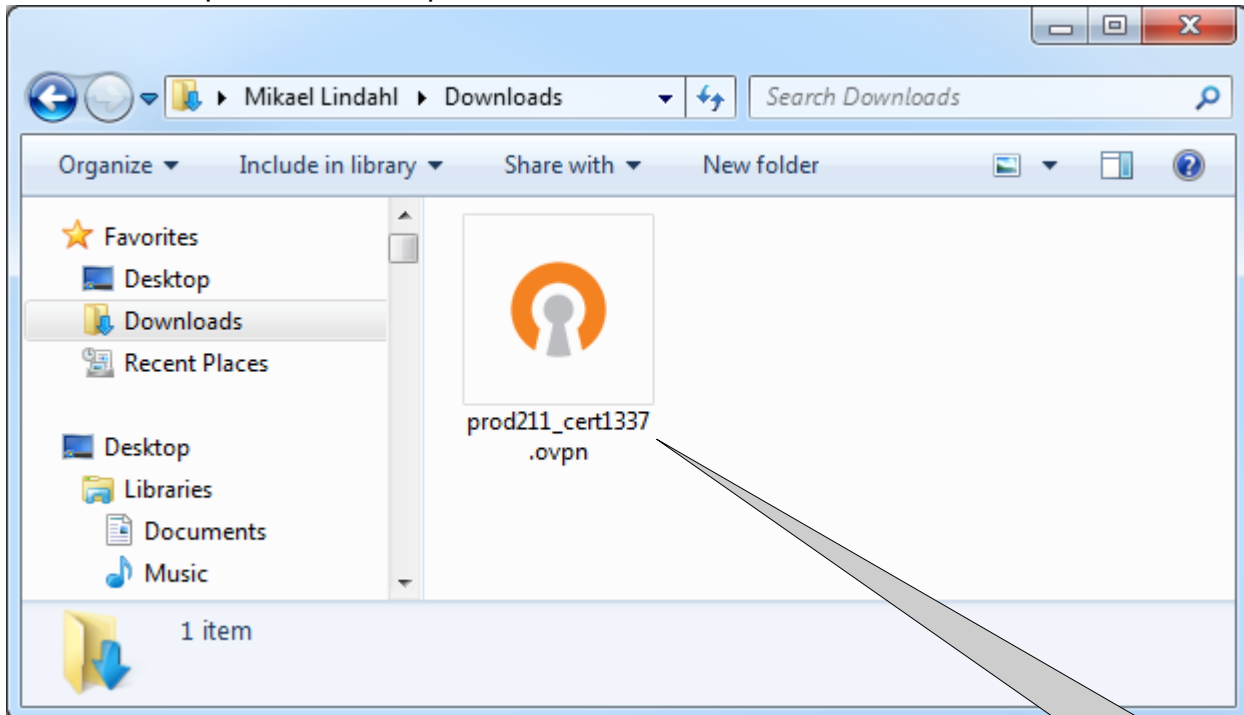




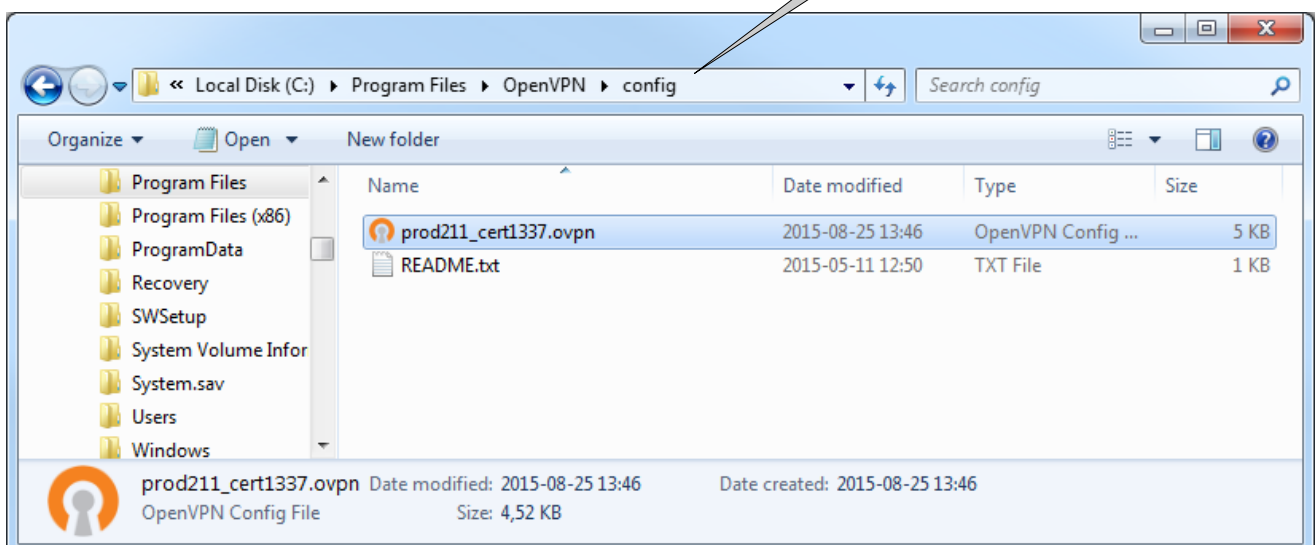
When the installation process has finished an OpenVPN GUI icon will appear on the desktop.



### 3. Install the opvn file in the OpenVPN software client.

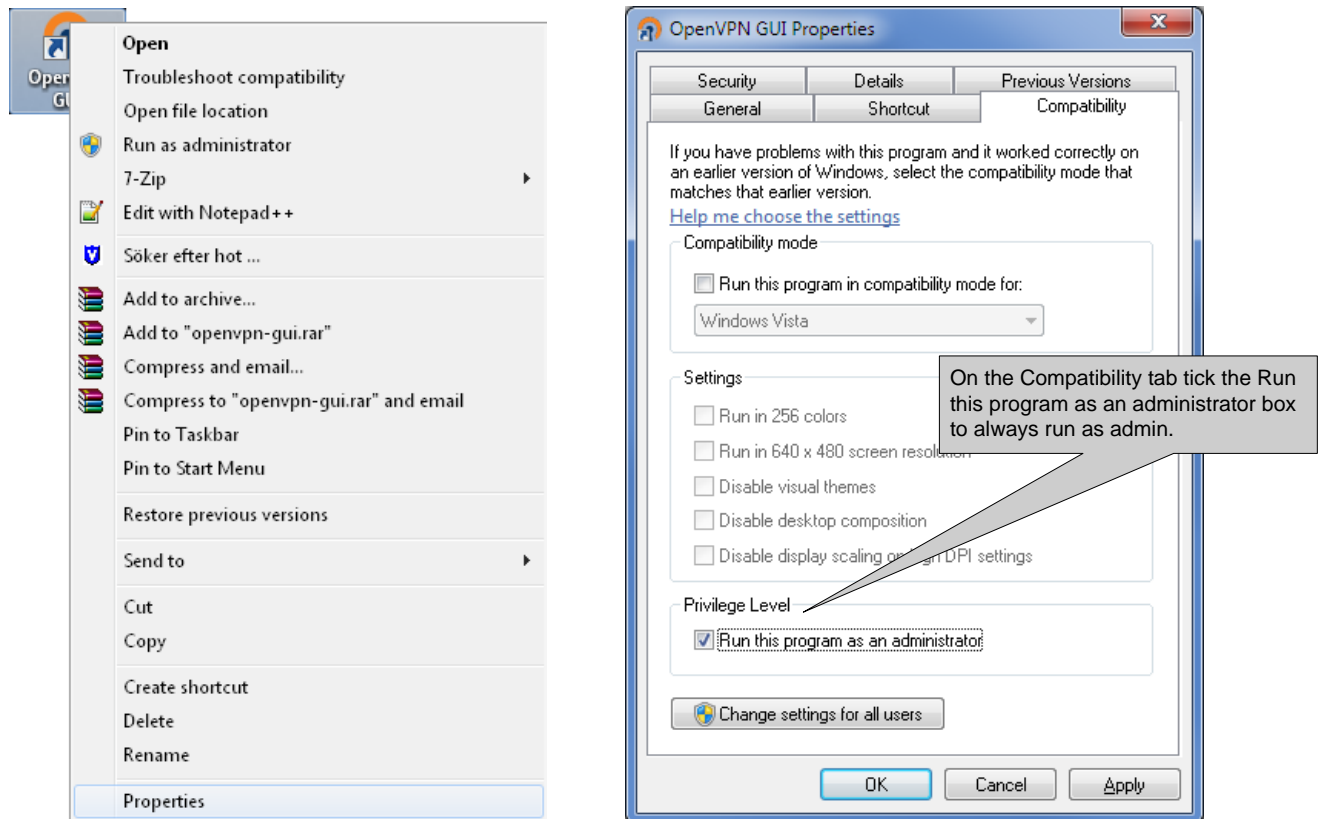


Move the ovpn file to the config folder within the OpenVPN folder. The same location path that was chosen during the installation process, see item 2 of this section. This is an administrator rights folder so click Continue to move the file. The default path for Win 7 64-bit is shown below.

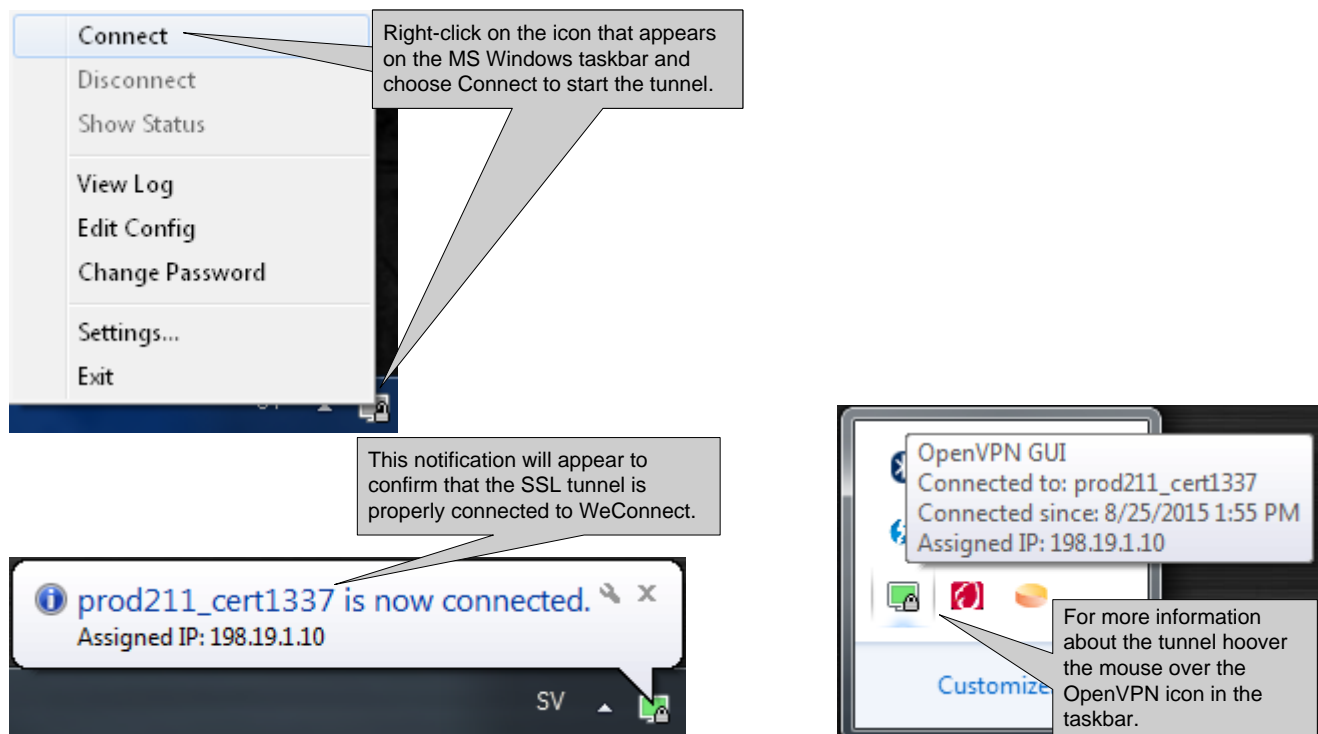




4. The SSL client software must be run as administrator otherwise MS Windows will not allow WeConnect to push out the routes leading to the connected Device Networks. Therefore set administrator rights by right-clicking the OpenVPN GUI icon on the desktop and choose Properties.



5. Start the tunnel by double-click the OpenVPN GUI icon on the desktop.



6. The PC Client is now connected to WeConnect through a secure SSL tunnel.  
This is visible in the WeConnect portal for the Secure Network the Client belongs to.

Nodes (0)
+ Add node

STATUS	NAME	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
this group is empty			

Click the Client name to get more information about when the Client VPN connected, the IP-address or to access the Edit properties.

Clients (1)
+ Add client

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	HP-840-G2 – CentralOfficePC	4 minutes ago	0 B	0 B

Please Note!  
There is a small delay before the VPN information is displayed in the WeConnect portal.

Client Events

1 day 7 days 30 days Max Custom

Today

- VPN Connected Today at 13:56
- VPN Disconnected Today at 13:45

Refresh

Online 5 minutes  
Up since 2015-08-25 13:56:01

198.19.1.10  
IP address

Edit client

1-1 of 1

HP-840-G2

Edit properties

License key

Remove

Name  
HP-840-G2

Description  
CentralOfficePC

Write something that will help you identify the client, what is the purpose of this client or where is it located?

Cancel Save Save & Close

In the Edit properties a Client can be renamed, deleted or have its certificate revoked if it has been compromised.

## Add a WeConnect Smartphone or Tablet Client

The Smartphone or Tablet client will have to use the *OpenVPN Connect* app available for both Android and Apple devices.

Start by creating a new Client as shown in the section *Add a WeConnect PC Client*.

Create client

WNAT-AppNote / WNAT-AppNoteUnits

A client is any kind of device that you want to give access to your group. Once the client is added you will be able to download the license key. [Learn more](#)

**Name**


**Description**

Write something that will help you identify the client, what is the purpose of this client or where is it located?

1 Creating a new client will add 1 token to your monthly cost.

Cancel Create client

Instead of using the Download File tab use the Mobile Download tab.


 Samsung\_GT-I9505

WNAT-AppNote / WNAT-AppNoteUnits

Edit properties
License key
Remove

URL to VPN server: prod211.weconnect.westermo.com

Download file Mobile download



Scan the QR-code to the left on your phone or tablet to start the download.  
**We recommend:**  
[Scan for iOS](#)

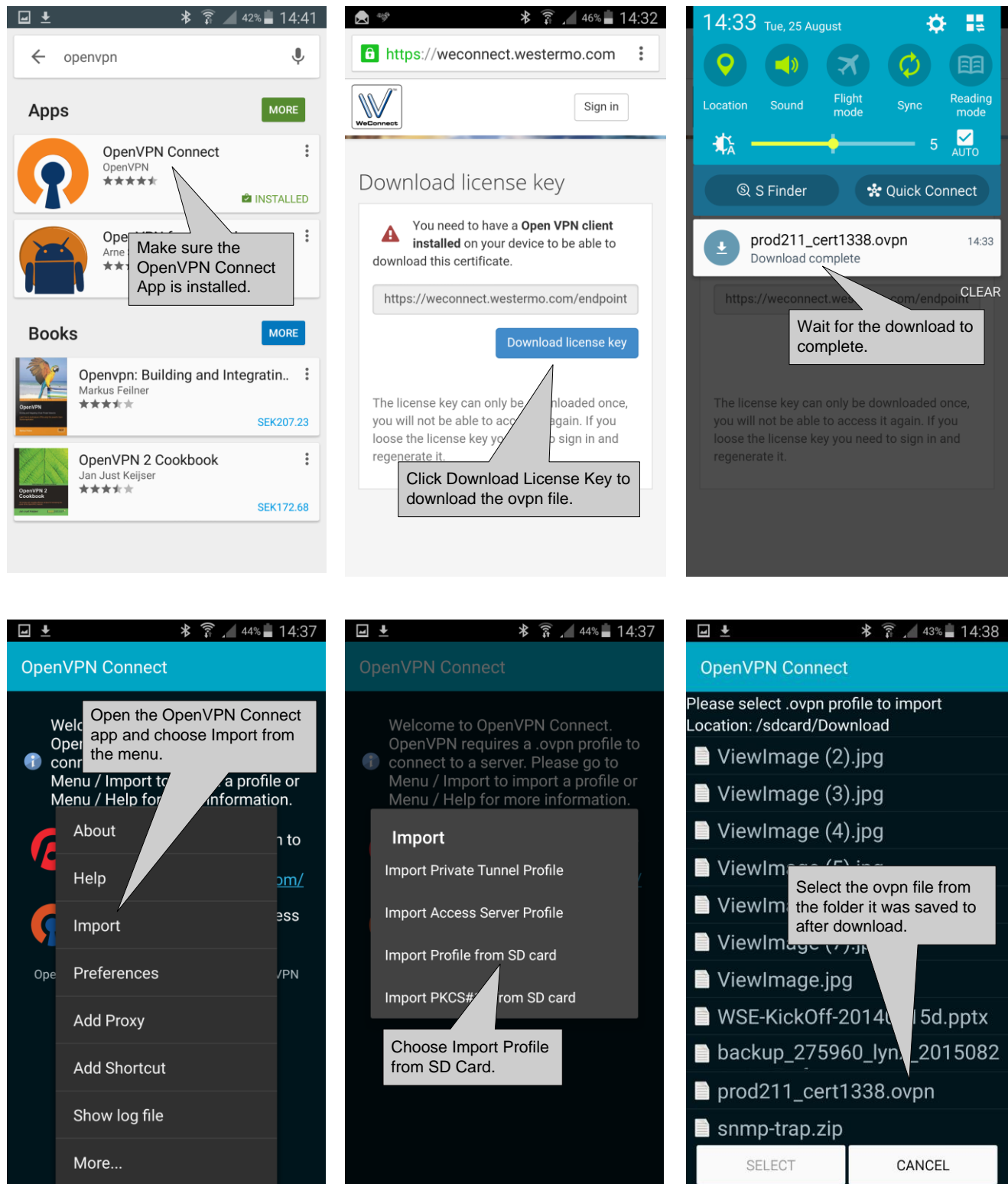
Download the ovpn file from the WeConnect portal by scanning the QR-code.

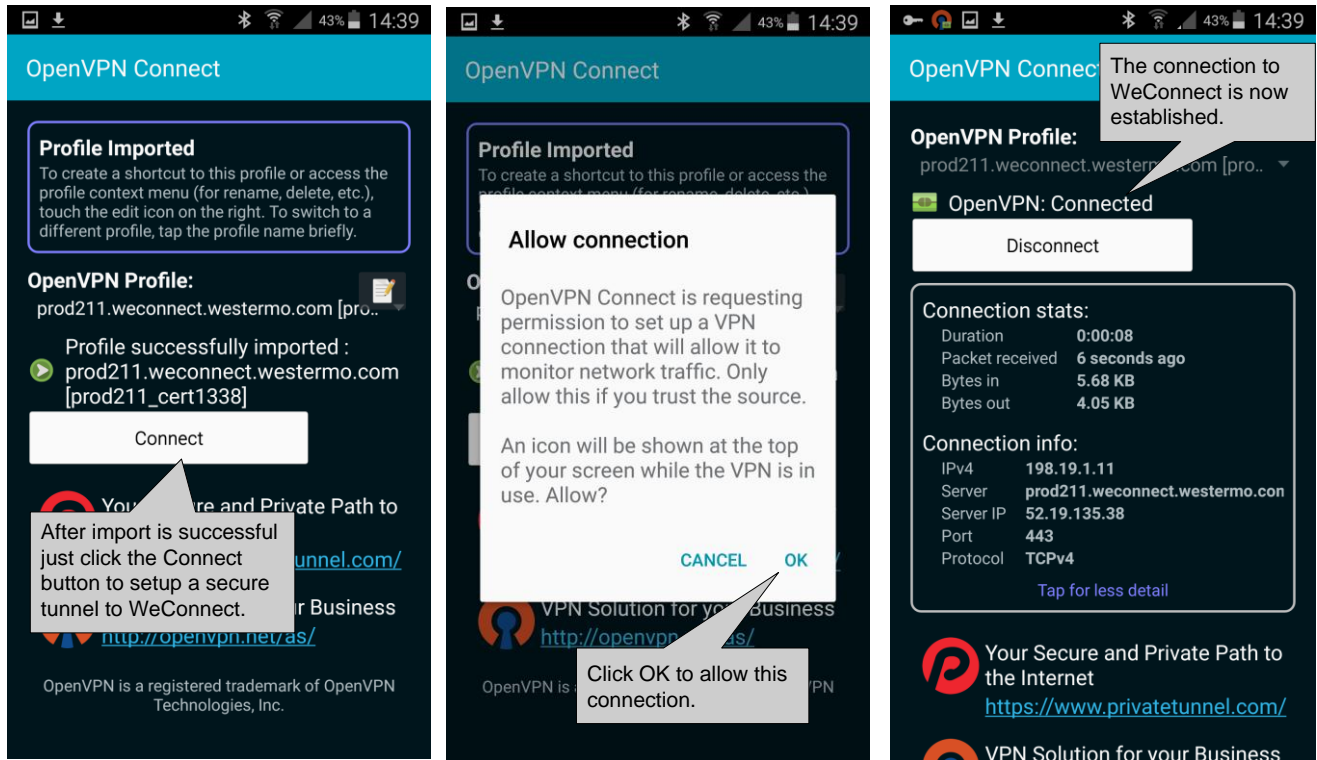
The license key can only be downloaded once, you will not be able to access it again. If you loose the license key you need to regenerate it.

Cancel Save Save & Close

Install the ovpn file received from WeConnect inorder to establish a secured connection to the Device Networks.

## Android







## ios

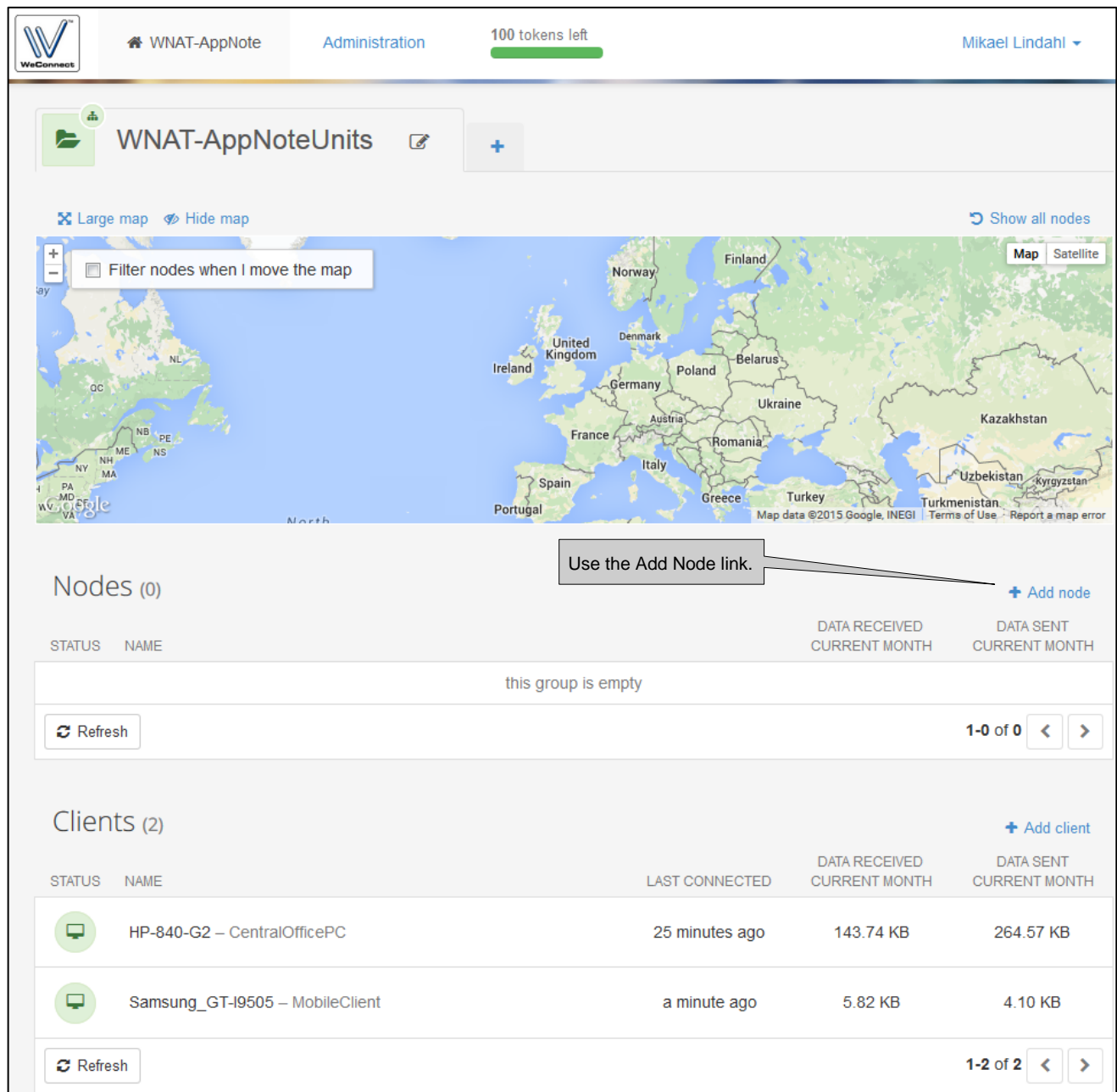


## Adding Nodes

Nodes are network equipment that connects entire networks to WeConnect using SSL VPNs. This Application Note will show what the connection setup looks like for both WeOS and MRD units.

### Add a WeConnect Node

Add a Node by clicking *Add node* in the WeConnect portal.



WNAT-AppNoteUnits + Add node

Large map Hide map Show all nodes

Filter nodes when I move the map

Map Satellite

Nodes (0)

STATUS NAME DATA RECEIVED CURRENT MONTH DATA SENT CURRENT MONTH

this group is empty

Refresh 1-0 of 0

Clients (2)

STATUS NAME LAST CONNECTED DATA RECEIVED CURRENT MONTH DATA SENT CURRENT MONTH

HP-840-G2 - CentralOfficePC	25 minutes ago	143.74 KB	264.57 KB
Samsung_GT-I9505 - MobileClient	a minute ago	5.82 KB	4.10 KB

Refresh 1-2 of 2



Name the Node and add a description if needed.

Autoprovisioning is the preferred way of adding Nodes to WeConnect it makes sure that the configuration is done correctly.

Manual configuration is also supported but should in general setups not be used.

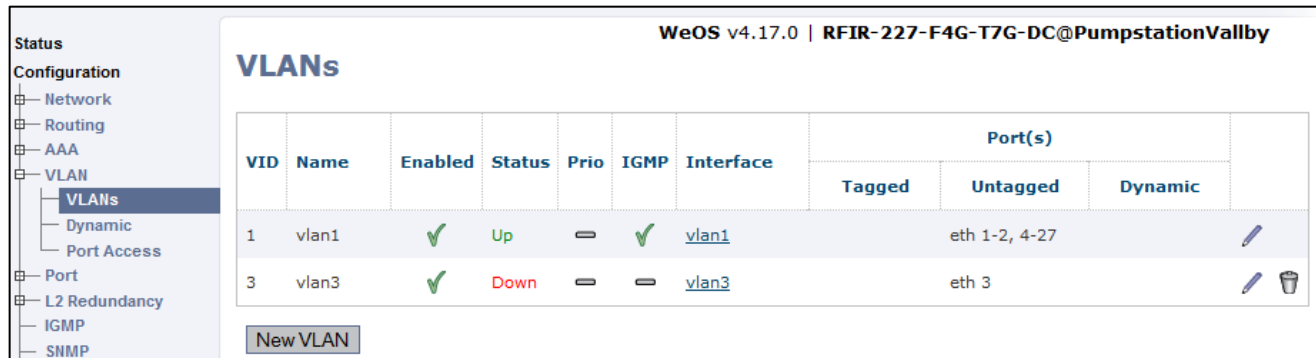
When using Autoprovisioning the Node will automatically download and install the required certificates and make the configuration changes necessary for the Node to be able to access WeConnect.

**Please Note!**  
The Manual Download tab is for advanced users only.  
This setting requires manual configuration of the entire Node.  
For the normal use case this setting is discouraged.

## Prepare WeOS Units for Autoprovisioning

1. Start by creating the VLANs needed, one for the WAN side (VLAN 3) and one for the LAN side (VLAN 1 already created by default).

*Configuration -> VLAN -> VLANs.*

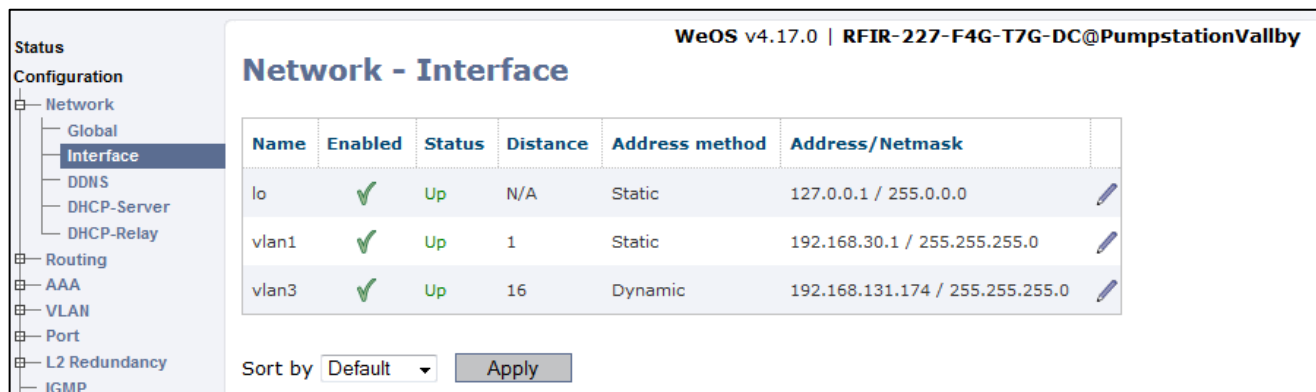


VID	Name	Enabled	Status	Prio	IGMP	Interface	Port(s)		
							Tagged	Untagged	Dynamic
1	vlan1	✓	Up	—	✓	<a href="#">vlan1</a>		eth 1-2, 4-27	
3	vlan3	✓	Down	—	—	<a href="#">vlan3</a>		eth 3	

2. Then setup IP-addresses to turn the VLANs into layer 3 interfaces.

*Configuration -> Network -> Interface.*

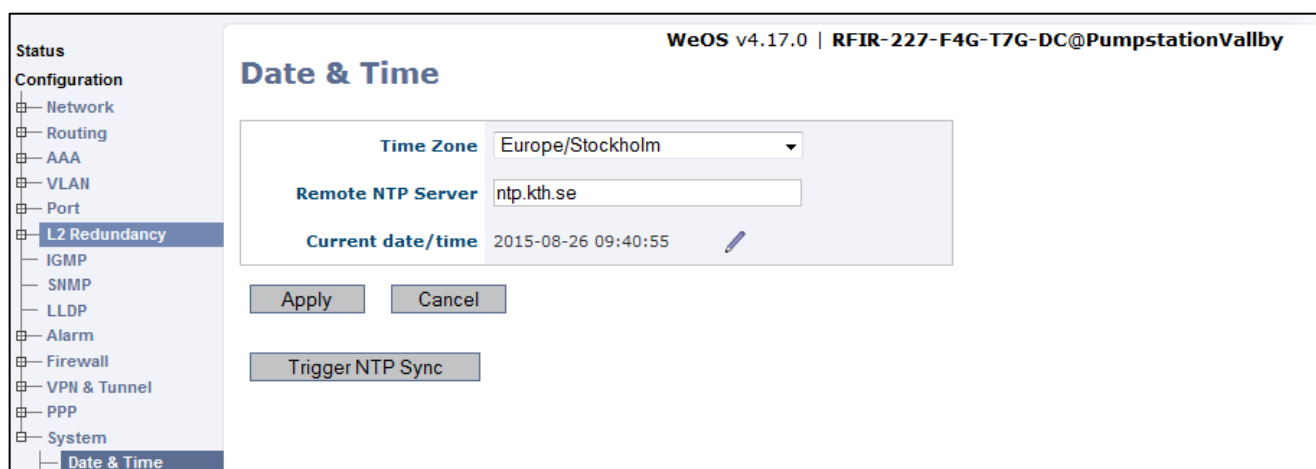
**Please Note! Do not use the 198.18.0.0/16 or 198.19.0.0/16 networks as LAN addresses as these are used by WeConnect.**



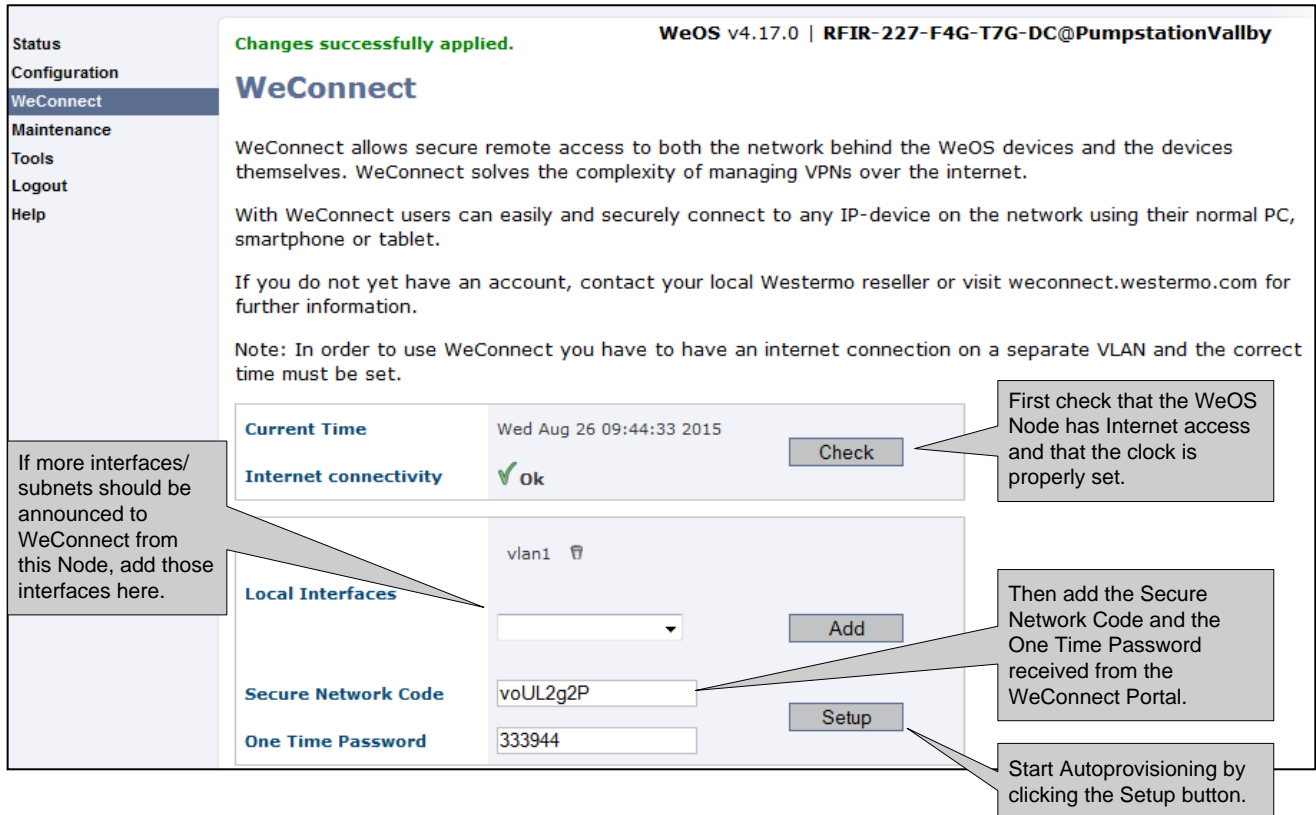
Name	Enabled	Status	Distance	Address method	Address/Netmask
lo	✓	Up	N/A	Static	127.0.0.1 / 255.0.0.0
vlan1	✓	Up	1	Static	192.168.30.1 / 255.255.255.0
vlan3	✓	Up	16	Dynamic	192.168.131.174 / 255.255.255.0

3. Set the correct time for the Node, this is necessary for the certificates to function properly. NTP synchronization is preferred.

*Configuration -> System -> Date & Time.*



4. Activate the Autoprovisioning function by going to the WeConnect instance in the WeOS menu.



**Status**  
Configuration  
**WeConnect**  
Maintenance  
Tools  
Logout  
Help

**Changes successfully applied.** WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### WeConnect

WeConnect allows secure remote access to both the network behind the WeOS devices and the devices themselves. WeConnect solves the complexity of managing VPNs over the internet.

With WeConnect users can easily and securely connect to any IP-device on the network using their normal PC, smartphone or tablet.

If you do not yet have an account, contact your local Westermo reseller or visit [weconnect.westermo.com](http://weconnect.westermo.com) for further information.

Note: In order to use WeConnect you have to have an internet connection on a separate VLAN and the correct time must be set.

**Current Time** Wed Aug 26 09:44:33 2015 **Check**

**Internet connectivity** ✓ Ok

**Local Interfaces** vlan1 **Add**

**Secure Network Code** voUL2g2P **Setup**

**One Time Password** 333944

If more interfaces/subnets should be announced to WeConnect from this Node, add those interfaces here.

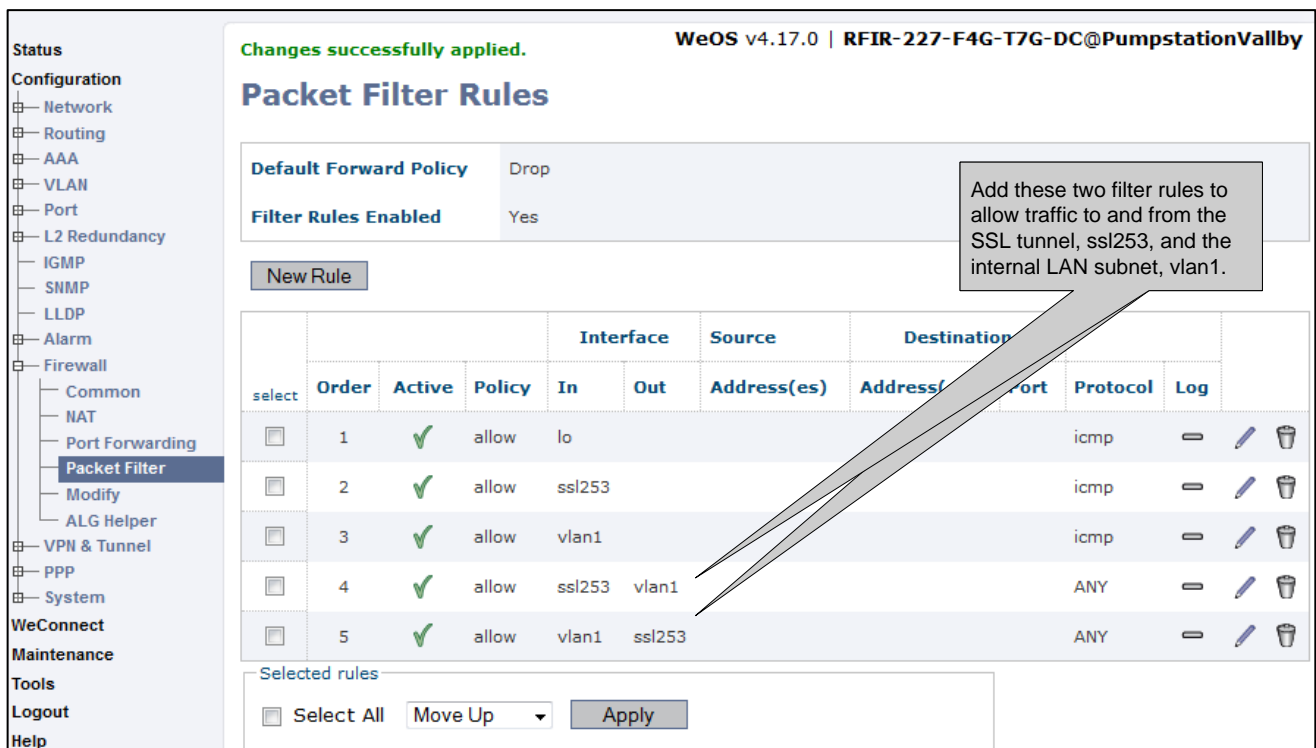
First check that the WeOS Node has Internet access and that the clock is properly set.

Then add the Secure Network Code and the One Time Password received from the WeConnect Portal.

Start Autoprovisioning by clicking the Setup button.

#### 5. Please Note!

Remember to enable the firewall to protect the WAN Interface of the Node.  
When the firewall is enabled the traffic to and from the SSL tunnel must be allowed.  
*Configuration -> Firewall -> Packet Filter.*



**Status**  
Configuration  
Network  
Routing  
AAA  
VLAN  
Port  
L2 Redundancy  
IGMP  
SNMP  
LLDP  
Alarm  
Firewall  
Common  
NAT  
Port Forwarding  
**Packet Filter**  
Modify  
ALG Helper  
VPN & Tunnel  
PPP  
System  
WeConnect  
Maintenance  
Tools  
Logout  
Help

**Changes successfully applied.** WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### Packet Filter Rules

**Default Forward Policy** Drop

**Filter Rules Enabled** Yes

**New Rule**

	Order	Active	Policy	Interface	Source	Destination	Protocol	Log
				In	Out	Address(es)	Address(es)	
<input type="checkbox"/>	1	✓	allow	lo			icmp	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	2	✓	allow	ssl253			icmp	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	3	✓	allow	vlan1			icmp	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	4	✓	allow	ssl253	vlan1		ANY	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	5	✓	allow	vlan1	ssl253		ANY	<input type="checkbox"/> <input type="checkbox"/>

**Selected rules**  
☐ Select All **Move Up** **Apply**

Add these two filter rules to allow traffic to and from the SSL tunnel, ssl253, and the internal LAN subnet, vlan1.

## 6. Done!

The Node will now automatically download and install the certificates needed and configuration settings for the SSL VPN tunnel from the WeConnect Provisioning Server. It will also configure the appropriate routing using RIPv2 to announce the Device Network(s) to WeConnect.

Status
Configuration
Network
Routing
AAA
VLAN
Port
L2 Redundancy
IGMP

WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### SSL VPN

ID	Enabled	Description	Mode	Pool/Peer
253	✓	WeConnect	Client	prod211.weconnect.westermo.com

New

Status
Configuration
Network
Routing
Common
Static Routes
Static Multicast
RIP
OSPF
VRRP
AAA
VLAN
Port
L2 Redundancy

WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### RIP - Routing Information Protocol

☒ Enabled

Version
RIPv2

RIP Networks/Interfaces
ssl253
vlan1
(Select to add)

Apply
Cancel

Status
Configuration
WeConnect
Maintenance
Backup & Restore
Certificates
FW Upgrade
Password
View Log
Factory reset
Restart
Tools
Logout
Help

WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### Certificates Management

Type	Label	Common Name (CN)	Expires
Public	WeConnect	prod211_cert1343	Aug 26 07:46:23 2025 GMT
CA	WeConnect	connect	Feb 22 15:54:04 2024 GMT
Private	WeConnect		
OpenVPN	WeConnect		

Import

## Prepare MRD Units for Autoprovisioning

1. Setup an Internet connection for the MRD according to the *Getting started* section of the MRD user guide which can be found on the Westermo WEB page [www.westermo.com](http://www.westermo.com).

2. Configure the Device Network of the MRD.

*Network -> LAN.*

**Please Note! Do not use the 198.18.0.0/16 or 198.19.0.0/16 networks as LAN addresses as these are used by WeConnect.**

Status	System	Wireless	Network	Routing	Firewall	VPN	Serial Server	Management
LAN	Loopback	DNS	GRE	Diagnostics				

Logged in as **admin** Host: MRD-455-e0-aa-0a

### LAN

Interface Configuration	
Enabled	<input checked="" type="checkbox"/>
IP Address	192.168.31.1
Netmask	255.255.255.0
MTU	1500

DHCP Server Configuration	
Enabled	<input checked="" type="checkbox"/>
Start address	192.168.31.220
End address	192.168.31.240
Default lease time (mins)	1440
Maximum lease time (mins)	1440
<input type="button" value="Reset"/> <input type="button" value="Update"/>	

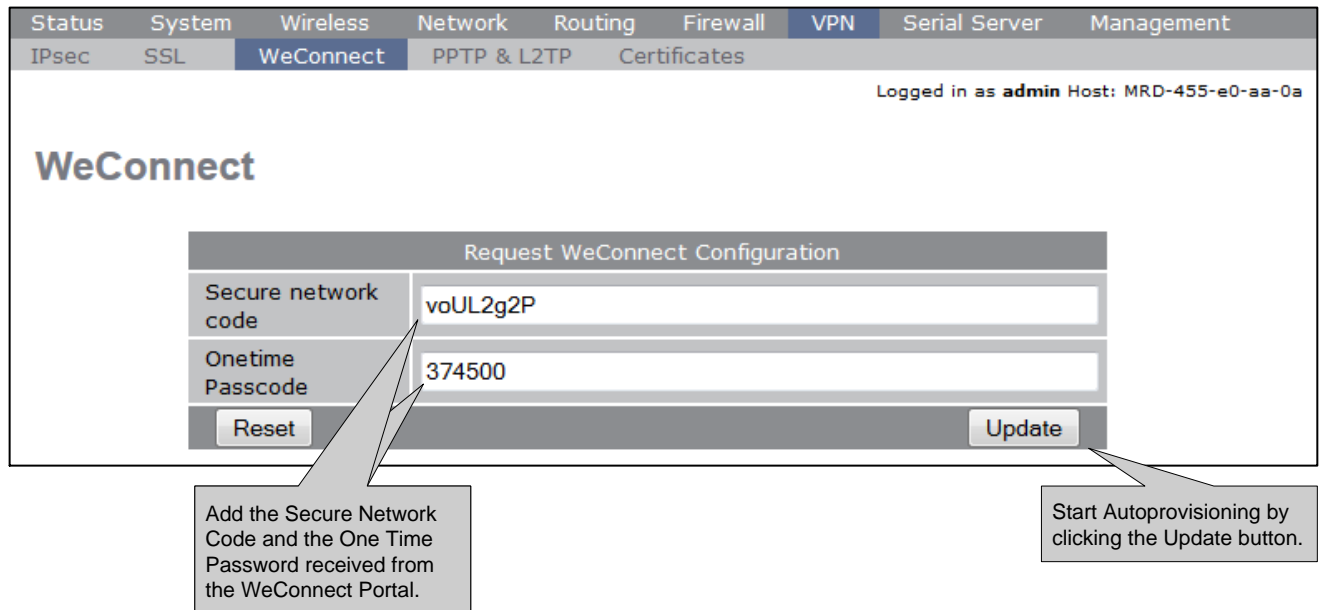
DHCP Server Control	
<input type="button" value="Clear Leases"/>	

DHCP Fixed Leases					
Enabled	Label	MAC Address	IP Address	Edit	Delete
No fixed leases configured.					
<input type="button" value="Add new fixed lease"/>					

DHCP server settings are not necessary and can be disabled if desired.

3. Add another Node to the WeConnect portal according to section *Add a WeConnect Node* of this Application Note.

4. Activate the Autoprovisioning function by going to the new WeConnect instance in the VPN menu. *VPN -> WeConnect*.



**WeConnect**

Request WeConnect Configuration

Secure network code: voUL2g2P

Onetime Passcode: 374500

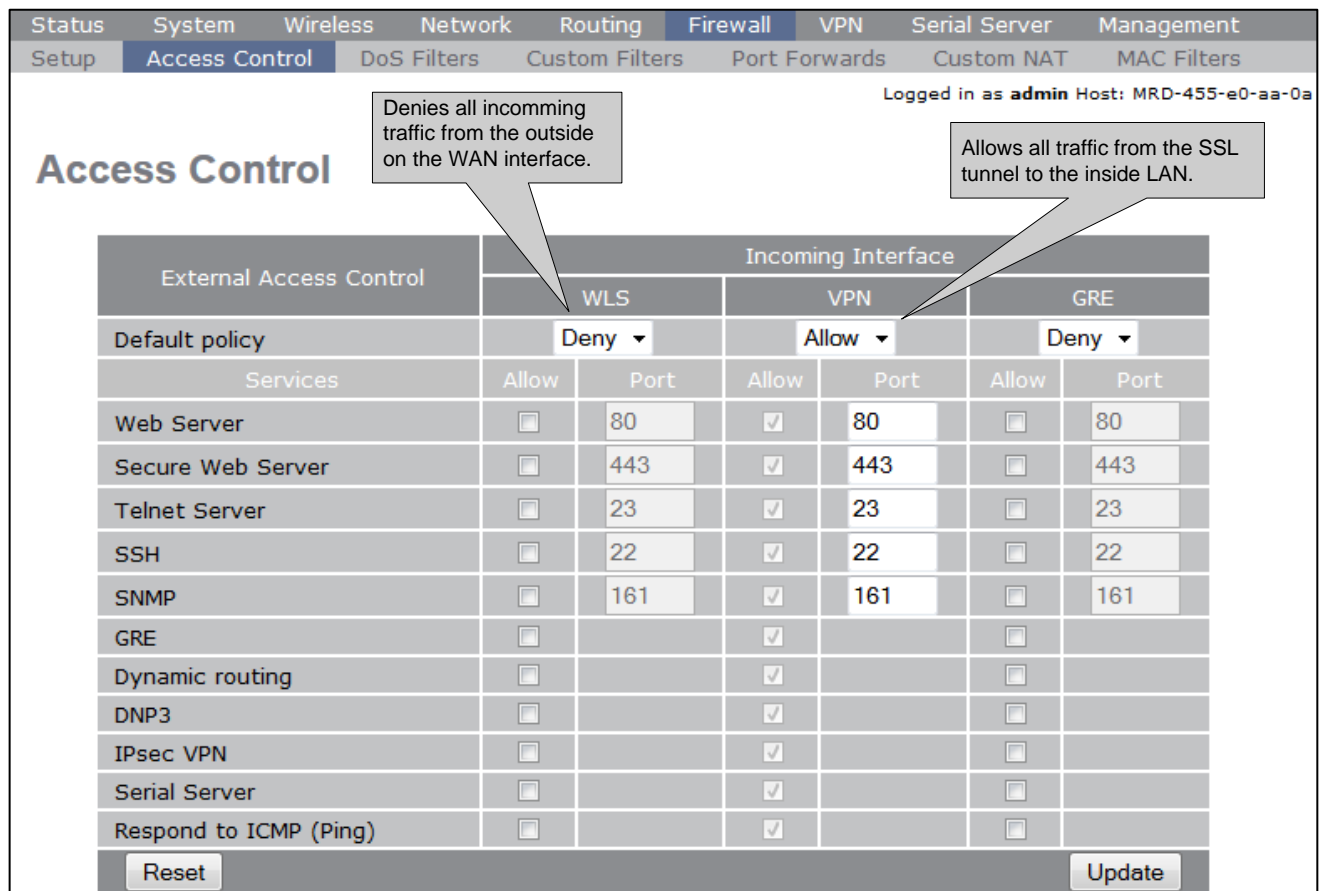
Reset Update

Logged in as **admin** Host: MRD-455-e0-aa-0a

Add the Secure Network Code and the One Time Password received from the WeConnect Portal.

Start Autoprovisioning by clicking the Update button.

5. The Firewall of the MRD units is enabled by default to protect the WAN interface and to allow traffic from the tunnel to the inside LAN.



**Access Control**

Denies all incoming traffic from the outside on the WAN interface.

Allows all traffic from the SSL tunnel to the inside LAN.

External Access Control	Incoming Interface					
	WLS		VPN		GRE	
Default policy	Deny		Allow		Deny	
Services	Allow	Port	Allow	Port	Allow	Port
Web Server	<input type="checkbox"/>	80	<input checked="" type="checkbox"/>	80	<input type="checkbox"/>	80
Secure Web Server	<input type="checkbox"/>	443	<input checked="" type="checkbox"/>	443	<input type="checkbox"/>	443
Telnet Server	<input type="checkbox"/>	23	<input checked="" type="checkbox"/>	23	<input type="checkbox"/>	23
SSH	<input type="checkbox"/>	22	<input checked="" type="checkbox"/>	22	<input type="checkbox"/>	22
SNMP	<input type="checkbox"/>	161	<input checked="" type="checkbox"/>	161	<input type="checkbox"/>	161
GRE	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Dynamic routing	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
DNP3	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
IPsec VPN	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Serial Server	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Respond to ICMP (Ping)	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	

Reset Update

Logged in as **admin** Host: MRD-455-e0-aa-0a

## 6. Done!

The Node will now download and install the certificates needed and configuration settings for the SSL VPN tunnel from the WeConnect Provisioning Server. As well as the appropriate routing using RIPv2 to announce the Device Network to WeConnect.

Status	System	Wireless	Network	Routing	Firewall	VPN	Serial Server	Management
IPsec	SSL	WeConnect	PPTP & L2TP	Certificates				

Logged in as **admin** Host: MRD-455-e0-aa-0a

### SSL VPN

Basic Configuration	
Enabled	<input checked="" type="checkbox"/>
Connection Protocol	UDP
Transport Type	Bridged
Use Static Local Address	<input type="checkbox"/>
Bridge VPN to Lan	<input type="checkbox"/>
Remote address	prod211.weconnect.w
Remote port	1194
Bind to Loopback	<input type="checkbox"/>
Certificate	prod211_cert1345/emailAddress=support@westermo.com

Status	System	Wireless	Network	Routing	Firewall	VPN	Serial Server	Management
Default & Static	Dynamic	VRRP	Policy	QoS				

Logged in as **admin** Host: MRD-455-e0-aa-0a



### Dynamic Routing

RIP Configuration	
Enabled	<input checked="" type="checkbox"/>
RIP version	v2
Passive	<input type="checkbox"/>
Enabled interfaces	<input checked="" type="checkbox"/> LAN <input type="checkbox"/> External <input checked="" type="checkbox"/> VPN <input type="checkbox"/> GRE
<input type="button" value="Reset"/> <input type="button" value="Update"/>	

Status	System	Wireless	Network	Routing	Firewall	VPN	Serial Server	Management
IPsec	SSL	WeConnect	PPTP & L2TP	Certificates				

Logged in as **admin** Host: MRD-455-e0-aa-0a

### VPN Certificates

Certificates			
Common Name	Expires	Detail	Delete
prod211_cert1345/emailAddress=support@westermo.com	Tue Aug 26 10:54:28 2025		



WNAT-AppNoteUnits

Large map

Hide map

Show all nodes

Filter nodes when I move the map

Nodes (2)

Add node

STATUS	NAME	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	MRD-455 – HamreWaterIntakePumps	0 B	0 B
	RFIR-227-F4G-T7G-DC – PumpstationVallby	692.56 KB	711.45 KB

Refresh

1-2 of 2

Clients (2)

Add client

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	HP-840-G2 – CentralOfficePC	a minute ago	787.12 KB	938.04 KB
	Samsung_GT-I9505 – MobileClient	a minute ago	35.32 KB	27.60 KB

Refresh

1-2 of 2

## Identical Networks Setup

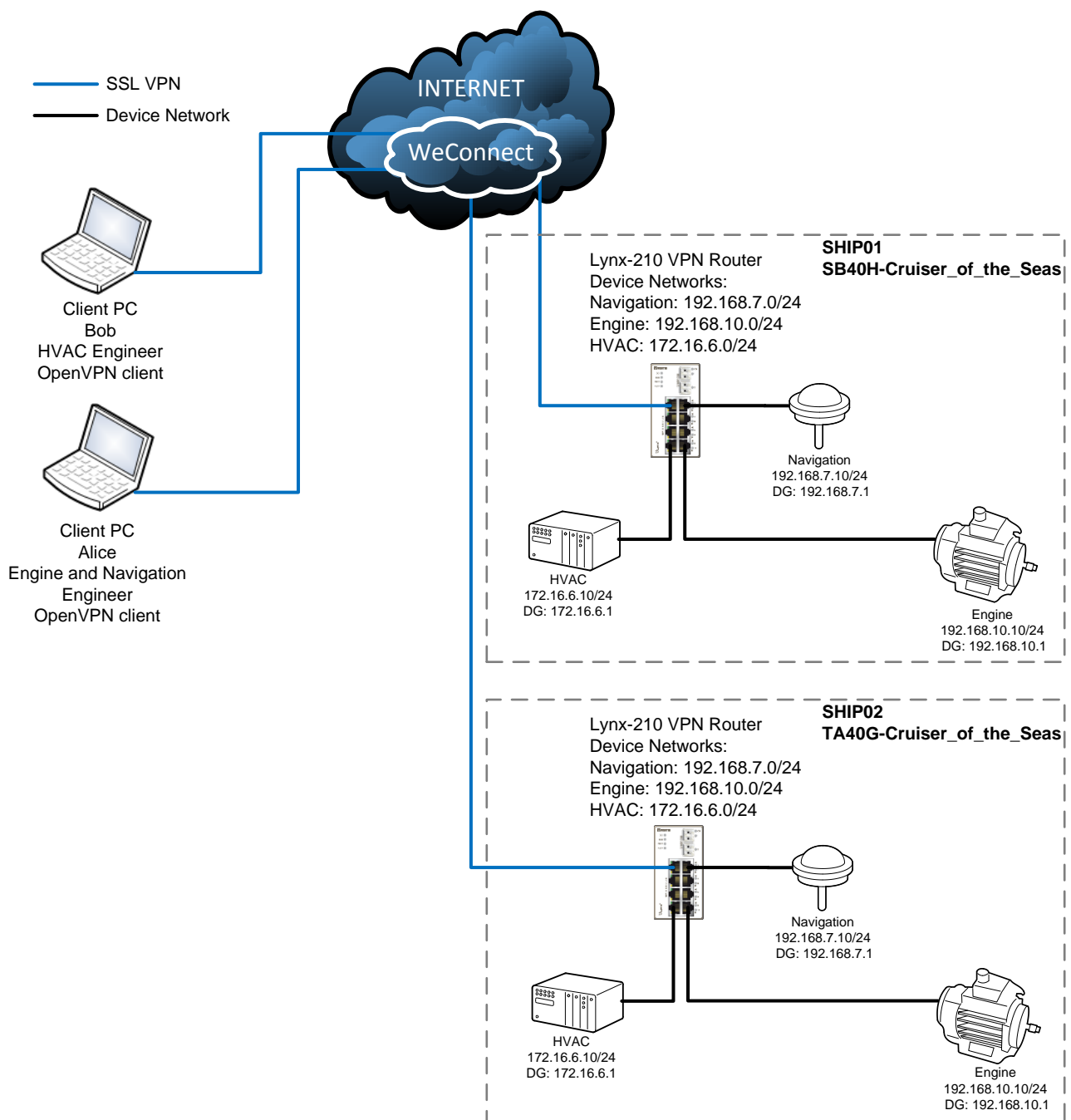
Identical Networks allows all remote sites to use the same LAN subnet address for its Device Network(s).

This is needed when shipping equipment or systems that are configured identically with the same Device Network(s) on all delivered systems.

There is an advanced setting for Identical Networks where roles can be defined.

Because in some systems not all clients are allowed to communicate with all equipment in the network and this is controlled by different roles and which Device Networks these roles are able to access.

This is exemplified with a passenger cruise ship application as shown below.



## Setting it Up

1. Start by adding a new Secure Network in the WeConnect Portal as in sections *Account Administration* and *WeConnect Secure Network Creation*.

Create Secure network

WNAT-AppNote


A secure network represents a group of nodes and clients that share a secure connection. All clients can connect to nodes within the same secure network. [Learn more](#)

**Name**


WNAT-IdenticalNetworks

Name the Secure Network.


**Network communication mode**

☐


**Many-to-many**  
Nodes can communicate with clients and each other.

☐


**One-to-many**  
Nodes can only communicate with clients and not each other.

☒


**Identical networks**  
Only communication with one node at the time.

**Network(s)**

192.168.7.0/24, 192.168.10.0/24, 172.16.6.0/24

Choose Identical Networks and add the Device Network(s) subnet address(es) to be used by the WeConnect Nodes. One or more subnets can be used.

[Advanced settings \(role based identical network\)](#)

The network communication mode can not be change after the secure network has been created.

3 €

Creating a new secure network will add 3 tokens to your monthly cost.

Cancel

Create Secure network

If more than one Device Network is used, role based identical networks can be enabled by clicking the Advanced settings.

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www.westermo.com


page 32

2. If no role definition is needed proceed to item 3.  
Otherwise define the roles needed for the application.  
In the cruise ship example three different subnets are defined HVAC, Navigation and Engine.

WNAT-IdenticalNetworks

**Network communication mode**

☒

**Many-to-many**  
Nodes can communicate with clients and each other.


☐

**One-to-many**  
Nodes can only communicate with clients and not each other.

**Identical networks**  
Only communication with one node at a time.

**Network(s)**

[Advanced settings \(role based identical network\) ▾](#)

**Roles for this network**

☒


Role name 1

Network IP

Role name 2

Network IP

Role name 3

Network IP

If role based identical networks are to be used the Network(s) field do **not** have to be filled in. Otherwise fill in the subnet(s) used in the application.

Define the roles and specify which Device Network it corresponds to.

### 3. Add clients as in the *Adding Clients* section.

If role based identical networks are configured this is where the roles are defined for each client.

Create client
WNAT-AppNote / WNAT-IdenticalNetworks

A client is any kind of device that you want to give access to your group. Once the client is added you will be able to download the license key. [Learn more](#)

**Name**

**Description**

Write something that will help you identify the client, what is the purpose of this client or where is it located?

**Roles**

HVAC
Navigation
Engine

1
Creating a new client will add 1 token to your monthly cost.

Cancel
Create client

Mark the roles that the client shall have. This will dictate exactly which Device Network the client are allowed to access. In the cruise ship example Alice is an Engine and Navigation engineer so she is only allowed to access the Navigation and Engine networks.

Create client
WNAT-AppNote / WNAT-IdenticalNetworks

A client is any kind of device that you want to give access to your group. Once the client is added you will be able to download the license key. [Learn more](#)

**Name**

**Description**

Write something that will help you identify the client, what is the purpose of this client or where is it located?

**Roles**

HVAC
Navigation
Engine

1
Creating a new client will add 1 token to your monthly cost.

Cancel
Create client

Mark the roles that the client shall have. This will dictate exactly which Device Network the client are allowed to access. In the cruise ship example Bob is an HVAC engineer so he is only allowed to access the HVAC network.

4. Then add the Nodes as in the *Adding Nodes* section.
5. Finally adapt the firewall for the Device Networks used.

Status

Configuration

Network

Routing

AAA

VLAN

Port

L2 Redundancy

IGMP

SNMP

LLDP

Alarm

Firewall

Common

NAT

Port Forwarding

**Packet Filter**

Modify

ALG Helper

VPN & Tunnel

PPP

System

WeConnect

Maintenance

Tools

Logout

Help

Changes successfully applied.

WeOS v4.17.0 | Lynx-210-F2G@Cruiser\_TA40G-Caribbean

Packet Filter Rules

Default Forward Policy

Drop

Filter Rules Enabled

Yes

New Rule

select				Interface		Source	Destination				
	Order	Active	Policy	In	Out	Address(es)	Address(es)	Port	Protocol	Log	
<input type="checkbox"/>	1	✓	allow	lo					icmp	<input type="checkbox"/>	
<input type="checkbox"/>	2	✓	allow	ssl253					icmp	<input type="checkbox"/>	
<input type="checkbox"/>	3	✓	allow	vlan1					icmp	<input type="checkbox"/>	
<input type="checkbox"/>	4	✓	allow	ssl253	vlan10				ANY	<input type="checkbox"/>	
<input type="checkbox"/>	5	✓	allow	vlan10	ssl253				ANY	<input type="checkbox"/>	
<input type="checkbox"/>	6	✓	allow	ssl253	vlan7				ANY	<input type="checkbox"/>	
<input type="checkbox"/>	7	✓	allow	vlan7	ssl253				ANY	<input type="checkbox"/>	
<input type="checkbox"/>	8	✓	allow	ssl253	vlan6				ANY	<input type="checkbox"/>	
<input type="checkbox"/>	9	✓	allow	vlan6	ssl253				ANY	<input type="checkbox"/>	

Selected rules

☐ Select All
 

Move Up ▼

Apply



## Connecting to Device Networks

6. Connecting to the Nodes requires additional input as all Device Networks have the same subnet addresses so the client must distinguish, in the WeConnect Portal, which Node to connect to.

**Please Note!** If role based identical networks are configured the clients are still only allowed to access those Device Networks that are defined by their role(s) for each Node, eventhough they share the same VPN tunnel.

Nodes (2)

+ Add node



STATUS	NAME	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	SB40H-Cruiser_of_the_Seas – Mediterranean-Cruiseship_Barcelona	6.36 MB	3.29 MB
	TA40G-Cruiser_of_the_Seas – Carribean-Cruiseship_Florida	12.43 MB	14.78 MB

Refresh
1-2 of 2

Added Nodes.

Clients (2)

+ Add client

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	Alice – Ship-Maintenance-Engineer	an hour ago	7.01 MB	6.94 MB
	Bob – HVAC-Engineer	a few seconds ago	0 B	0 B

Refresh
1-2 of 2

Added Clients.

Connected to

TA40G-Cruiser\_of\_the\_Seas

Connected to

TA40G-Cruiser\_of\_the\_Seas
SB40H-Cruiser\_of\_the\_Seas


Choose which Node to connect to from the list.



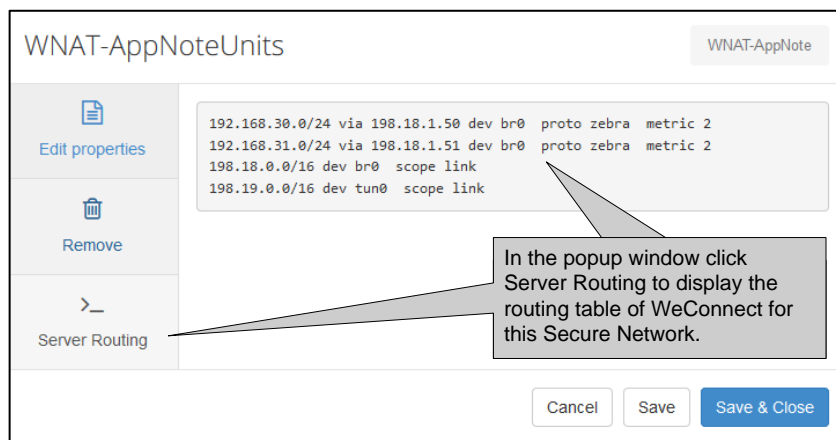
# Trouble Shooting

## WeConnect Portal

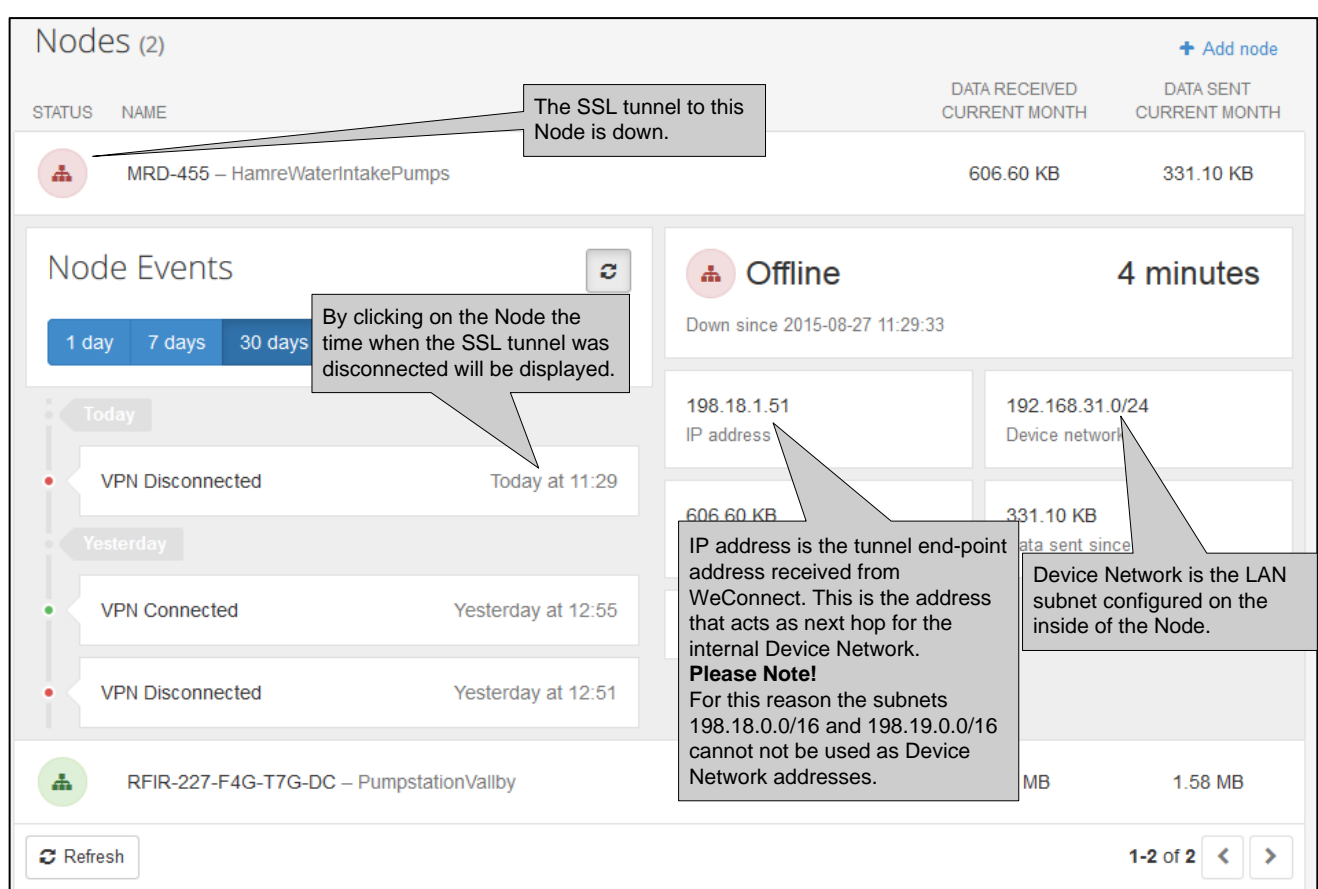
All connections can easily be monitored in the WeConnect portal.



Click the Edit Properties button for the Secure Network to bring up the WeConnect routing table.



In the popup window click Server Routing to display the routing table of WeConnect for this Secure Network.



The SSL tunnel to this Node is down.

By clicking on the Node the time when the SSL tunnel was disconnected will be displayed.

Offline 4 minutes  
Down since 2015-08-27 11:29:33

198.18.1.51 IP address

192.168.31.0/24 Device network

606.60 KB data received since

331.10 KB data sent since

IP address is the tunnel end-point address received from WeConnect. This is the address that acts as next hop for the internal Device Network.  
**Please Note!**  
For this reason the subnets 198.18.0.0/16 and 198.19.0.0/16 cannot not be used as Device Network addresses.

Device Network is the LAN subnet configured on the inside of the Node.

## WeConnect Clients

Verify connectivity with Device Networks by issuing the *route print* command from the MS Windows Command Prompt.

```

Administrator: Command Prompt
C:\Windows\system32>route print
=====
Interface List
28...00 ff 4d 4a 78 ec .....TAP-Windows Adapter U9
17...62 57 18 26 2e 42 .....Microsoft Virtual WiFi Miniport Adapter #2
16...62 57 18 26 2e 43 .....Microsoft Virtual WiFi Miniport Adapter
15...d0 bf 9c e1 12 e1 .....Intel(R) Ethernet Connection (3) I218-LM
14...60 57 18 26 2e 42 .....Intel(R) Dual Band Wireless-AC 7265
13...00 1e 10 1f b4 5e .....HP lt4112 Gobi 4G Module Network Device
12...60 57 18 26 2e 46 .....Bluetooth Device (Personal Area Network)
1.....Software Loopback Interface 1
32...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter
26...00 00 00 00 00 00 00 e0 Teredo Tunneling Pseudo-Interface
37...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #2
36...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #3
33...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #5
38...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #6
34...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #7
27...00 00 00 00 00 00 00 e0 Microsoft 6to4 Adapter
=====

IPv4 Route Table
=====
Active Routes:
Network Destination        Netmask          Gateway           Interface         Metric
0.0.0.0                    0.0.0.0          192.168.136.1     192.168.136.64    25
127.0.0.0                  255.0.0.0        On-link           127.0.0.1         306
127.0.0.1                  255.255.255.255 On-link           127.0.0.1         306
127.255.255.255           255.255.255.255 On-link           127.0.0.1         306
192.168.30.0              255.255.255.0    198.19.0.1        198.19.1.10       20
192.168.31.0              255.255.255.0    198.19.0.1        198.19.1.10       20
192.168.136.0             255.255.255.0    On-link           192.168.136.64    281
192.168.136.64            255.255.255.255 On-link           192.168.136.64    281
192.168.136.255           255.255.255.255 On-link           192.168.136.64    281
198.18.0.0                255.255.0.0      198.19.0.1        198.19.1.10       20
198.19.0.0               255.255.0.0      On-link           198.19.1.10       276
198.19.1.10              255.255.255.255 On-link           198.19.1.10       276
198.19.255.255           255.255.255.255 On-link           198.19.1.10       276
224.0.0.0                 240.0.0.0        On-link           127.0.0.1         306
224.0.0.0                 240.0.0.0        On-link           127.0.0.1         276
224.0.0.0                 240.0.0.0        On-link           192.168.136.64    281
255.255.255.255           255.255.255.255 On-link           127.0.0.1         306
255.255.255.255           255.255.255.255 On-link           198.19.0.1         276
255.255.255.255           255.255.255.255 On-link           192.168.136.64    281
=====

Persistent Routes:
None

IPv6 Route Table
=====
Active Routes:
If Metric Network Destination      Gateway
1 306 ::1/128 On-link
27 1025 2002::/16 On-link
27 281 2002:c613:10a::c613:10a/128 On-link
28 276 fe80::/64 On-link
14 281 fe80::/64 On-link
14 281 fe80::4dc0:131a:b2f3:2bcd/128 On-link
28 276 fe80::c0bd:498e:50d3:4f51/128 On-link
1 306 ff00::/8 On-link
28 276 ff00::/8 On-link
14 281 ff00::/8 On-link
=====

Persistent Routes:
None

```

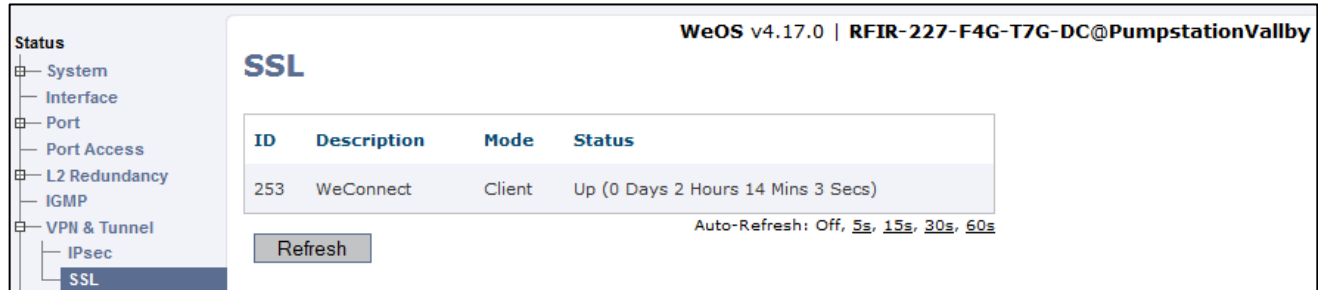
Routes to the Device Networks should be available via WeConnect and the local SSL interface.

## WeConnect Nodes

### WeOS Status Information

Verify functionality by checking the status of the SSL tunnel.

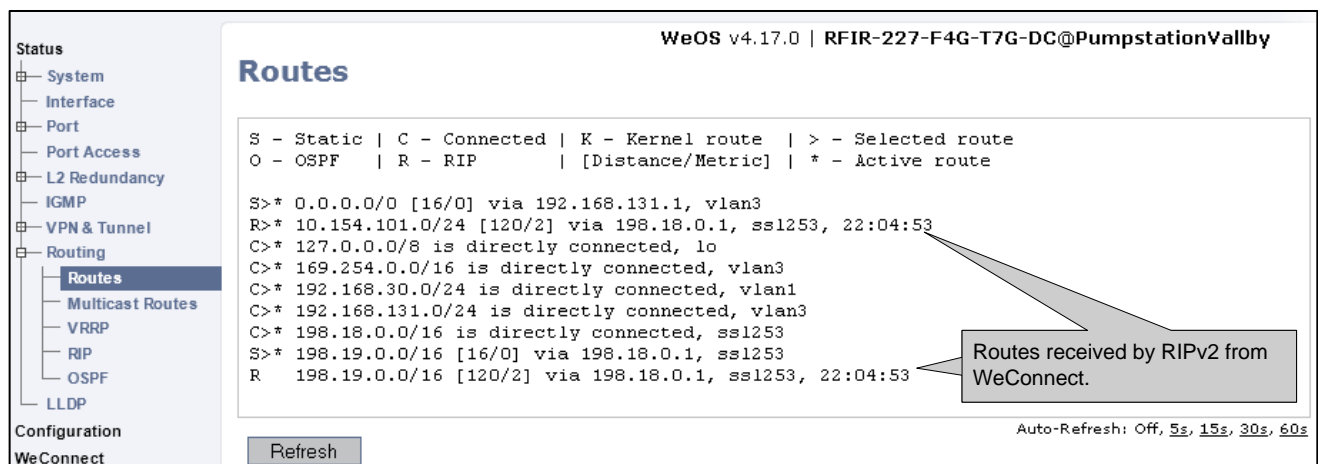
Status -> VPN & Tunnel -> SSL.



ID	Description	Mode	Status
253	WeConnect	Client	Up (0 Days 2 Hours 14 Mins 3 Secs)

Verify that the proper routes are received from WeConnect.

Status -> Routing -> Routes



S - Static | C - Connected | K - Kernel route | > - Selected route  
O - OSPF | R - RIP | [Distance/Metric] | \* - Active route

S>\* 0.0.0.0/0 [16/0] via 192.168.131.1, vlan3  
R>\* 10.154.101.0/24 [120/2] via 198.18.0.1, ssl253, 22:04:53  
C>\* 127.0.0.0/8 is directly connected, lo  
C>\* 169.254.0.0/16 is directly connected, vlan3  
C>\* 192.168.30.0/24 is directly connected, vlan1  
C>\* 192.168.131.0/24 is directly connected, vlan3  
C>\* 198.18.0.0/16 is directly connected, ssl253  
S>\* 198.19.0.0/16 [16/0] via 198.18.0.1, ssl253  
R 198.19.0.0/16 [120/2] via 198.18.0.1, ssl253, 22:04:53

Routes received by RIPv2 from WeConnect.

### Problems connecting to the WeConnect provisioning server.

If the auto provisioning server can not be reached this message will be displayed in the WeOS log:

WeConnect download failed with error code: 2

If this occurs make sure that:

-The hostname of the auto provisioning server can be properly resolved.

### Problems establishing the VPN tunnel to WeConnect

If the VPN tunnel to WeConnect can not be established make sure that:

-The hostname of the VPN peer (WeConnect) can be properly resolved.

-UDP port 1194 is allowed out to the Internet from where the Node is located.

## MRD Status Information

Verify functionality by checking the status of the SSL tunnel.

Status -> VPN.

Status	System	Wireless	Network	Routing	Firewall	VPN	Serial Server	Management
Alarms	Wireless	LAN	VPN	GRE	Serial Server	System Log		
Logged in as <b>admin</b> Host: MRD-455-e0-aa-0a								
VPN								
SSL Connection Status								
Status	Uptime	Local IP	Bytes Tx	Bytes Rx				
Connected	02:13:33	198.18.1.51	23.24 kB	2.66 kB				

The System Log will show problems with the tunnel establishment.

A correct tunnel negotiation is shown below.

Status -> System Log.

```
Aug 26 15:12:05 openvpn[30231]: UDPv4 link local (bound): [undef]:1194
Aug 26 15:12:05 openvpn[30231]: UDPv4 link remote: 52.19.135.38:1194
Aug 26 15:12:08 openvpn[30231]: [server] Peer Connection Initiated with 52.19.135.38:1194
Aug 26 15:12:11 openvpn[30231]: TUN/TAP device tap0 opened
Aug 26 15:12:11 openvpn[30231]: /sbin/ifconfig tap0 198.18.1.51 netmask 255.255.0.0 mtu 1500
                        broadcast 198.18.255.255
Aug 26 15:12:11 openvpn[30231]: /etc/ip-up tap0 1500 1589 198.18.1.51 255.255.0.0 init
Aug 26 15:12:11 openvpn[30231]: Initialization Sequence Completed
```





## Revision history for version 1.0

Revision	Rev by	Revision note	Date
00	ML	First version	151007
01			
02			
03			
04			
05			
06			
07			



**H E A D   O F F I C E****Sweden**

Westermo  
SE-640 40 Stora Sundby  
Tel: +46 (0)16 42 80 00  
Fax: +46 (0)16 42 80 01  
info@westermo.se  
www.westermo.com

**Sales Units**

Westermo Data Communications

**China**

sales.cn@westermo.com  
www.cn.westermo.com

**France**

infos@westermo.fr  
www.westermo.fr

**Germany**

info@westermo.de  
www.westermo.de

**North America**

info@westermo.com  
www.westermo.com

**Singapore**

sales@westermo.com.sg  
www.westermo.com

**Sweden**

info.sverige@westermo.se  
www.westermo.se

**United Kingdom**

sales@westermo.co.uk  
www.westermo.co.uk

**Other Offices**

*For complete contact information, please visit our website at [www.westermo.com/contact](http://www.westermo.com/contact)  
or scan the QR code with your mobile phone.*