

ZerOS Universe Upgrade

Introduction

FLX consoles can now be upgraded in individual universe increments using a fully-online upgrade system. The cost per Universe is £300 all-inclusive and all payments are taken securely via PayPal, with **no additional charge** to the customer. A PayPal account is **not required** to purchase ZerOS Universe Upgrades. PayPal is available in [203 markets and 26 currencies](#). When using an alternative currency, PayPal uses a “[retail exchange rate](#)” to convert back to GBP (£).

Products Affected

- ✓ FLX

Update Instructions

To upgrade FLX, first ensure you are running [ZerOS 7.8.5 or later](#), and then visit: zero88.com/software/zeros/upgrade/

The easiest way to upgrade FLX is to press SETUP on the console and select "upgrade" (a new option, bottom of the left hand menu). Here, a file can be saved onto USB which includes all the information required for the upgrade. When this file is uploaded to the website, the fields are automatically populated. Alternatively, the console's Serial Number and "Current Number of Universes" can be typed in manually (as shown below left). Next, type in the **additional** number of universes required, and click "Buy Now".

Once paid for, a confirmation page will be displayed (as shown below right). This page includes the option to download a file, which can be loaded onto FLX by entering SETUP and choosing Load File. Alternatively, the Unlock Code is displayed which can be manually typed into FLX via the "Upgrade" area of SETUP. Customers will also receive a receipt, as shown to the right, which includes the Unlock Code.

Unlock codes will only work on consoles with the Serial Number and the "Current Number of Universes" that were entered during the purchasing process. Unlock codes are **not** transferable between consoles.

For further information, please contact the Zero 88 support team via support@zero88.com or calling +44(0)1633 833101.

